

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
CAMPUS PRESCHOOL CENTER	00000100841	Child Care Center				
Address		County				
5155 EASTLAKE ST NW NORTH CANTON OH 44720		STARK				

Inspection Information								
Inspection Type			Inspection Scope		Inspection Notice			
Complaint			Partial		Unannounced			
Reviewer(s) MICHELE FAKAN		Inspection	n Day	Begin Time		End Time		
		12/29/20	022 1:00 PM		2:10 PM			
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk		
9	6		0		2	4		

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Toddler 1	18 months to < 30 months	1 to 5			
Infant 1	0 to < 12 months	2 to 4			
Toddler 2	30 months to < 36 months	2 to 9			
3 year old preschool	3 years to < 4 years	2 to 8			
4 year old preschool	4 years to < 5 years	2 to 6			
pre-k	5 years to < Kindergarten	2 to 11	1 school age in group		
Infant 2	12 months to < 18 months	2 to 4			



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Child Care Staff Member had used the inappropriate techniques when managing unacceptable behavior in children.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 4 and 14 below when managing unacceptable behavior in children:

- 1. Utilize cruel, harsh, unusual, or extreme techniques;
- 2. Utilize any form of corporal punishment;
- 3. Delegate children to manage or discipline other children;
- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/04/2023

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to protect children from inappropriate content.

Allegation: Children are exposed to inappropriate language and behavior.

**Determination**: Substantiated

Findings: During the inspection, it was determined that children were exposed to inappropriate language by a child. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 05/04/2023

#### **Domain:10 Written Policies & Procedures**

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: The center did not follow their written policies by denying a parent access to their child, not checking IDs at pickup, and by requiring a schedule change due to behavior.

**Determination**: Substantiated

Findings: During the inspection, it was determined the administrator was not responsible for creating or maintaining or did not implement the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 05/04/2023

### **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances				
No Additional Serious Risk Non-Compliances were observed during this inspection				

#### **Moderate Risk Non-Compliances**

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to store chemicals and machinery in a place that is inaccessible to children. The program is required to provide an outdoor play area away from machinery in operation.

Findings: During the inspection, a potentially hazardous item or toxic substance was used and where children had access to it, as noted in number 14 below.

- 1. Bleach.
- 2. Cleaning agent.
- 3. Fish tank chemicals.
- 4. Gasoline.
- 5. Pesticide.
- 6. Poison, including insect/rodent poison.
- 7. Flammable substance.
- 8. Windshield washer fluid.
- 9. Aerosol cans.
- 10. A lawn mower.
- 11. A weed trimmer.
- 12. Hedge trimmers.
- 13. A snow blower.
- 14. Other potentially hazardous substance, equipment or machinery: fresh caulk.

Provide staff training. Submit the program's corrective action plan, which includes a statement that the potentially hazardous substance or item is no longer accessible to children and/or children will not be outside when machinery is in use and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/04/2023

## **Low Risk Non-Compliances**

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-20 Cots and Napping

Code: The program is required to provide a quiet activity for children who do not fall asleep after an appropriate length of

Findings: During the inspection, it was determined that at least one child who had not fallen asleep after an appropriate length of time was not provided with an opportunity to engage in quiet activities. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 05/04/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program is required to consult with the parent prior to implementing a specific behavior management plan.



Findings: During the inspection, it was determined the center did not follow the rule requirement when implementing a specific behavior plan as noted in numbers 1 and 2 below:

- 1. The center did not communicate and consult with the parent prior to implementing the plan.
- 2. The center did not put the plan in writing and/or the plan was not signed by the parent.
- 3. The plan was not consistent with the requirements of this rule.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/04/2023