



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000101081	Program Type Child Care Center
Address 2145 EASTWOOD AVENUE AKRON OH 44305		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 10/22/2024	Begin Time 2:10 PM	End Time 3:25 PM
Summary of Findings			
No. Rules Verified 3	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Preschool/PreK	3 years to < 4 years	1 to 16	Transition from nap; out of compliance
Infant 1	0 to < 12 months	2 to 6	Infant activities
Infant 2	12 months to < 18 months	1 to 4	Play time
Toddlers	18 months to < 30 months	1 to 8	Nap
Early Preschool	18 months to < 30 months	1 to 6	Nap
PreK/School Age	4 years to < 5 years	2 to 15	Table toys



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not following staff-child ratio rule requirements.

Determination: Substantiated

Findings: During the inspection, it was determined that required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the Early Preschool group was 2 Child Care Staff Members for 20 children, as was documented on a Face-to-Name sheet. This group included toddlers. Additionally, a ratio of 1 Child Care Staff Member for 16 children was observed for the Preschool/PreK group. This occurred when ratio was doubled during nap, and children were not all on their cots, as the after-nap transition had begun.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 11/24/2024

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Allegation: Group size limitations are not maintained.

Determination: Substantiated

Findings: During the inspection, group size limitations were not maintained for the group of toddlers and preschoolers as it was determined there were 20 children grouped together. This was documented on a program Face-To-Name sheet. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 11/24/2024

Summary of Additional Non-Compliances



Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection