



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name TLC CHILD DEVELOPMENT CENTER	Program Number 000000102339	Program Type Child Care Center
Address 187 RAVENNA ST HUDSON OH 44236		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SARAH HEIL-HINTON	Inspection Day 03/06/2023	Begin Time 4:05 PM	End Time 4:55 PM
Summary of Findings			
No. Rules Verified 4	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 1
		No. Low Risk 2	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Toddler 1	18 months to < 30 months	1 to 5	Outdoor Play
Toddler 2	30 months to < 36 months	2 to 10	Outdoor Play
Infant 2 (combined with Infant 1)	0 to < 12 months	2 to 6	Playtime
Young Explorers	12 months to < 18 months	1 to 4	Play Time
Preschool 1	3 years to < 4 years	2 to 13	Free Play
Preschool 2	4 years to < 5 years	2 to 15	Free Play



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The center is not following the appropriate ratio requirements

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member(s) for 6 children was determined to have occurred for the infant group when the situation in number(s) 4 & 7 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/27/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to release any staff who are exhibiting symptoms of an illness.

Allegation: Staff are not permitted to leave work when sick.

Determination: Substantiated



Findings: During the inspection, it was determined that an employee who was exhibiting signs and symptoms of communicable disease was not released to go home as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

#### **Domain:07 Diapering & Infant Care**

Rule: 5101:2-12-23 Infant Bottle and Food Preparation

Code: The program staff is required to follow the practices preferred by the parents.

Allegation: An infant feeding schedule was not followed.

Determination: Substantiated

Findings: During the inspection, it was determined that the feeding practices used by child care staff members were not in accordance with parental preferences, in that a child's feeding schedule was not followed when an infant was to receive a bottle at 3:30 pm and the infant had yet to be given the bottle when the parent picked the child up at 4:30pm. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

### **Summary of Additional Non-Compliances**

#### **Serious Risk Non-Compliances**

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### **Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**




**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**
