



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CREATIVE EARLY LEARNING CENTER INC II	Program Number 000000102958	Program Type Child Care Center
Address 9585 IDLEWOOD DRIVE TWINSBURG OH 44087		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 03/07/2023	Begin Time 3:15 PM	End Time 4:30 PM

Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Sweet Peas - Infants	0 to < 12 months	2 to 6	Infant activities
Cuddle Bugs - Toddlers	18 months to < 30 months	1 to 5	Play time
Little Owls - Toddlers	30 months to < 36 months	2 to 10	Outdoor play
Busy Bees - Preschool	3 years to < 4 years	2 to 19	Snack
Explorers - Preschool	4 years to < 5 years	1 to 9	Transition to snack
All Stars - School Age	School-Age to < 11 years	2 to 13	Snack



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to protect children from inappropriate content.

Allegation: A child care staff member used inappropriate language.

Determination: Substantiated

Findings: During the inspection, it was determined that children were exposed to inappropriate language by a staff member. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/07/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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