Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000104181	Program Type Child Care Center
Address 3475 EMBASSY PARKWAY FAIRLAWN OH 44333		County SUMMIT

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 10/20/2026	Begin Time 3:40 PM	End Time 5:00 PM	Reviewer: BETH RAGLE
Inspection Date 10/27/2026	Begin Time 10:00 AM	End Time 11:00 AM	Reviewer: BETH RAGLE

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 2		No. Requirements Compliant 4
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Early Preschool	18 months to < 30 months	2 to 8		4:00 p.m. - Snack
Toddlers	18 months to < 30 months	1 to 6		4:00 p.m. - Outdoor play
School Age	School-Age to < 11 years	1 to 11		4:00 p.m. - Outdoor play
Preschool	3 years to < 4 years	1 to 8		4:00 p.m. - Centers

Infants	0 to < 12 months	2 to 5		4:00 p.m. - Infant activities

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: Supervision of children when an injury occurred at the program was not sufficiently explained.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to the available evidence. The child care staff member responsible for the group at the time of the injury no longer works at the program. Video of the children playing on the playground at the time of the injury was viewed. The video shows a child bumping an arm on the slide. The child care staff member responded to the child in less than one minute.

Risk Level:

Domain: 08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Code: The program is required to have a designated employee that has access to all records and handles emergencies in charge if the administrator is absent.

Allegation: A child sustained an injury requiring medical care and the family was not immediatley notified.

Determination: Substantiated

Findings: During the inspection, it was determined the person in the role of the designee did not have access to all records and did not handle all emergencies as required.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Department of Children & Youth

Corrective Action Plan Due: 12/02/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection