# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
AMANDA'S GARDEN	00000104957	Child Care Center
Address		County
6709 CLEVELAND RD RAVENNA C	H 44266	PORTAGE

Inspection Information						
Inspection Type		Inspection Scope		Inspection Notice		
Complaint		Partial		Unannounced		
Reviewer(s) AIMEE WEEKLEY Inspection Day		n Day	Begin Time		End Time	
04/05/2		04/05/20	023 7:40 AM		12:30 PM	
Reviewer(s) BETH RAGLE Inspection Day		n Day	Begin Time		End Time	
		04/05/2023 7:40 AM 12:30 PM		12:30 PM		
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risl	<	No. Moderate Risk	No. Low Risk
14	4	0			1	3

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
School Age Dragonflies	School-Age to < 11 years	1 to 7	Centers		
Infants Inchworms and Ladybugs combined	0 to < 12 months	2 to 5	Infant activities		
Toddlers Bees and Spiders combined	18 months to < 30 months	1 to 7	Play time		
Preschool Butterflies	4 years to < 5 years	1 to 6	Centers		
Preschool Caterpillars and Crickets combined	3 years to < 4 years	1 to 9	Centers		



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not maintaining staff-child ratio requirements.

**Determination**: Substantiated

Findings: During the inspection, it was determined through staff interviews that required staff/child ratios were not maintained for different groups on multiple occasions.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/11/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Allegation: Group size requirements are not maintained.

**Determination**: Substantiated

Findings: During the inspection, group size limitations were not maintained for the group of infants as it was determined there were 15 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/11/2023

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: There is an insect infestation.

Determination: Substantiated

Findings: During the inspection, an infestation of ants was verified. Multiple staff members stated that there are ants in the kitchen. Ants were observed in the kitchen on the day of the inspection. Documentation was presented to show a pest control company had been to the program. However, the documentation did not include evidence of the recent treatment of ants in the kitchen.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/11/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Allegation: A serious incident report was not submitted for a positive Covid case.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number 4 below:

- 1. An incident, injury or illness that required professional medical consultation or treatment.
- 2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
- 3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
- 4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/11/2023

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	

Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection