

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PLANTING SEEDS OF HOPE CHILDREN'S CENTER	Program Number 000000105893	Program Type Child Care Center
Address 20 SIXTH STREET S.E. MASSILLON OH 44646		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA WASHINGTON	Inspection Day 03/14/2025	Begin Time 11:30 AM	End Time 1:00 PM
Summary of Findings			
No. Rules Verified 1	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
preschool	3 years to < 4 years	2 to 11	lunch
infant 1	0 to < 12 months	2 to 7	nap
infant 2	18 months to < 30 months	2 to 5	nap
toddler	18 months to < 30 months	2 to 8	nap
prek	4 years to < 5 years	2 to 9	lunch

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to consult with parents about toileting at home and refrain from forcing a child to sit on the toilet or potty chair.

Allegation: The center did not ensure that toilet training occurred based on a child's readiness and consultation with the parent regarding practices in the child's home.

Determination: Substantiated

Findings: During the inspection, it was determined that the toilet training practice used by Child Care Staff Members did not meet the requirements of the rule, as noted in number 3 below:

1. Children were forced to sit on the toilet or potty chair;
2. Parents/guardians were not consulted regarding practices used at home;
3. A toddler aged child was offered to reduce their schedule from fulltime to parttime and told they will not be able to return to the program after a specified date if they are not potty trained so they could be moved to the preschool group.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 04/16/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection