

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at <https://childcaresearch.ohio.gov/>. This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name CHILDREN'S ACADEMY OF OHIO, LLC	Program Number 000000106957	Program Type Child Care Center
Address 4580 CANFIELD RD CANFIELD OH 44406	County MAHONING	

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method Telephone Contact	Inspection Notice Unannounced
Inspection Date 09/04/2026	Begin Time 12:50 PM	End Time 1:30 PM	Reviewer: KATHLEEN BONACCI

Summary of Findings			
No. Requirements Verified 1	No. Requirements with Non-compliances 1	No. Requirements Compliant 0	
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Compliance	Comment
School Age	School-Age to < 11 years	0 to 0		Telephone contact.
Infant	0 to < 12 months	0 to 0		Telephone contact.
Toddler	18 months to < 30 months	0 to 0		Telephone contact.
Preschool	3 years to < 4 years	0 to 0		Telephone contact.

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 10 Written Policies & Procedures

Rule: 5180:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: The program is not following their written policies and procedures regarding custody agreement and the sharing of information.

Determination: Substantiated

Findings: During the inspection, it was determined based on the written evidence provided the administrator did not implement the policies and procedures detailed in Appendix B of this rule.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/09/2026

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection