

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at <https://childcaresearch.ohio.gov/>. This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name WONDER WORLD CDC	Program Number 000000107203	Program Type Child Care Center
Address 688 DIAGONAL AKRON OH 44320	County SUMMIT	

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/31/2026	Begin Time 8:45 AM	End Time 11:15 AM	Reviewer: AQILA BROWN

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 3	No. Requirements Compliant 3	
No. Serious Risk 1	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Compliance	Comment
Toddlers	30 months to < 36 months	2 to 6		8:45 am
Preschool /Pre K	3 years to < 4 years	1 to 6		8:45 am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code:

Allegation: Staff are using prohibited techniques to manage children.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to, there is insufficient evidence to substantiate the allegation. Staff were interviewed, and child guidance practices—including strategies for supporting children with special health and behavioral needs—were reviewed. During the inspection, staff were observed appropriately redirecting and managing children using allowable techniques.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision

Requirement: The program is required to follow the requirements in rule for school-age supervision.

Finding: During the inspection, it was determined that school age children engaged in short term activities without meeting the requirement.

The following was observed: Staff reported leaving a total of 7 school age children unattended in a classroom. The children were engaged in an unsafe, physical activity which resulted in a child being harmed.

Provide staff training.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/12/2026

This section includes other rule violations that are observable and/or based on facts.

Domain: 05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting

Requirement: The program is required to submit notification of a serious incident in the Ohio statewide licensing system by the next business day.

Finding: "During the inspection, it was determined that a Serious Incident was not reported in the Ohio statewide licensing system, as required, by the program administrator or designee for an incident.

The following was observed: During the inspection it was made aware that a serious injury to a child, which required medical attention had occurred, was reported to the parent, but was not reported to the Department as required by the rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in the system, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/12/2026

