

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                          |                |                   |  |  |  |  |
|--|----------------|-------------------|--|--|--|--|
| Program Name                             | Program Number | Program Type      |  |  |  |  |
| KID WORKS OF FOREST PARK                 | 00000200632    | Child Care Center |  |  |  |  |
| Address                                  |                | County            |  |  |  |  |
| 11700 PELLSTON COURT CINCINNATI OH 45240 |                | HAMILTON          |  |  |  |  |

| Inspection Information   |                       |            |                  |         |                   |              |  |
|--------------------------|-----------------------|------------|------------------|---------|-------------------|--------------|--|
| Inspection Type          |                       |            | Inspection Scope |         | Inspection Notice |              |  |
| Complaint                |                       |            |                  | Partial |                   | Unannounced  |  |
| Reviewer(s) KIM SUERMANN |                       | Inspection | n Day Begin Time |         | End Time          |              |  |
| 07/17/202                |                       | 23         | 12:3             | 5 PM    | 1:55 PM           |              |  |
| Summary of Findings      |                       |            |                  |         |                   |              |  |
| No. Rules Verified       | No. Rules with Non-co | mpliances  | No. Serious Risk | (       | No. Moderate Risk | No. Low Risk |  |
| 4                        | 3                     |            | 0                |         | 1                 | 2            |  |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |  |  |
|--|--------------------------|----------------|---------|--|--|
| Group  | Age Group/Range          | Ratio Observed | Comment |  |  |
| Toddler 1                                    | 18 months to < 30 months | 1 to 9         | naptime |  |  |
| Infant 1                                     | 0 to < 12 months         | 2 to 7         |         |  |  |
| Preschool                                    | 3 years to < 4 years     | 1 to 16        | naptime |  |  |
| Infant 2                                     | 12 months to < 18 months | 1 to 4         |         |  |  |
| Toddler 2                                    | 18 months to < 30 months | 1 to 11        | naptime |  |  |
| Pre K  | 4 years to < 5 years     | 1 to 14        |         |  |  |
| Multi-Age                                    | 3 years to < 4 years     | 1 to 12        | naptime |  |  |
| School age                                   | School-Age to < 11 years | 1 to 18        |         |  |  |



# **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

# Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe or inappropriate.

Allegation: Children were not protected from an unsafe situation.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe or inappropriate as noted in number(s) 3 below:

- 1. Verbal argument involving adults.
- 2. Staff member(s) allowed child(ren) to do something unsafe.

3. Staff member(s) did something unsafe. A staff member was reassigned to a different classroom after an alleged issue and did inappropriately discipline a child in the new assignment.

4. Children were exposed to inappropriate [language; conversation; behavior; video; music; DVD] by a [staff member/child/parent].

5. Other [ ].

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/17/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A staff member inappropriately disciplined a child.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number(s) 1 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques; it was determined that a staff member inappropriately disciplined a child.

2. Utilize any form of corporal punishment;

3. Delegate children to manage or discipline other children;



- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 08/17/2023

## Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Allegation: Families do not receive incident/injury reports as requirement.

Determination: Substantiated

Findings: In review of the records, it was determined the program did not meet the requirements for completing a JFS 01299 "Incident/Injury Report" as noted in number(s) 4 below:

- 1. The JFS 01299 was not completed when a child became ill or received an injury which required first aid treatment.
- 2. The JFS 01299 was not completed when a child was transported to a source for emergency assistance.
- 3. The JFS 01299 was not completed when a child received a bump or blow to the head.

4. The JFS 01299 was not completed when an unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

- 5. The parent or a person picking up the child did not receive the JFS 01299 on the day of the incident.
- 6. The program information (program name, number, address) was incomplete on the JFS 01299.
- 7. Child's name was incomplete on the JFS 01299.
- 8. Child's birthdate was incomplete on the JFS 01299.
- 9. Name of person(s) responsible for the child at the time of the incident was incomplete on the JFS 01299.
- 10. Number of children present in the group at the time of the incident was incomplete on the JFS 01299.
- 11. Date and/or time of the incident was incomplete on the JFS 01299.
- 12. Whether or not parents were contacted was incomplete on the JFS 01299.
- 13. Complete summary of the incident was incomplete on the JFS 01299.
- 14. Accurate summary of the incident was incomplete on the JFS 01299.
- 15. Name and/or signature of the person completing the form was incomplete on the JFS 01299.
- 16. The JFS 01299 was not kept on file at the program for at least one year.
- 17. Other [ ].



Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Please send a written response for this rule noncompliance.

Risk Level: Low

Corrective Action Plan Due: 08/17/2023

# Summary of Additional Non-Compliances

| Serious Risk Non-Compliances  |
|---|
| No Additional Serious Risk Non-Compliances were observed during this inspection |
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| Moderate Risk Non-Compliances  |  |  |  |  |
|--|--|--|--|--|
| No Additional Moderate Risk Non-Compliances were observed during this inspection |  |  |  |  |
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