

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
YOUTHLAND ACADEMY PLEASANT RIDGE	00000201193	Child Care Center				
Address		County				
6136 MONTGOMERY ROAD CINCINNATI OH 45213		HAMILTON				

Inspection Information								
Inspection Type				Inspection Scope		Inspection Notice		
Complaint				Partial		Unannounced		
Reviewer(s) Kristin Blassingame		Inspection Day		Begin Time		End Time		
06/20/20		23	10:20 AM		2:38 PM			
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk		No. Moderate Risk	No. Low Risk		
3	2		0		1	1		

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Toddler 1	18 months to < 30 months	1 to 6				
Infants	0 to < 12 months	2 to 6				
Toddler 2	30 months to < 36 months	1 to 6				
preschool	3 years to < 4 years	1 to 7				
Pre K	3 years to < 4 years	1 to 17				
School Age	School-Age to < 11 years	2 to 22				



#### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

## Domain:01 Ratio & Supervision

## Rule: 5101:2-12-19 Supervision

Code: The program staff is required to release children to only individuals approved by the parent.

Allegation: Allegation: A child was released to a person without prior parental permission.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was released to a person without prior parental permission. Children may only be released to the parent or to a person who has been previously approved by the parent. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

# Summary of Additional Non-Compliances

#### **Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection

#### **Moderate Risk Non-Compliances**

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member for 17 children was determined to have occurred for the pre k group when the situation in number 3 below occurred:



1. A child care staff member stepped out of the room. 2. A child care staff member had not arrived at work on time. 3. Children were present who were not scheduled to be there. 4. A child care staff member was unable to work. 5. A child was injured in that group. 6. A child arrived in the group before a second staff member was scheduled to arrive with the group. 7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group. 8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group. 9. Ratio was doubled for more than two hours while children were napping. 10. Ratio was doubled while children were napping for a group that included at least one infant. 11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio. 12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children. 13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program. 14. The child care staff member did not return to the group after allowing access to the school age only program. 15. Other [ ]. Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule. Corrective Action Plan Due: 07/20/2023

# Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection