



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PRIMROSE SCHOOL OF MASON	Program Number 000000201208	Program Type Child Care Center
Address 5888 SNIDER RD MASON OH 45040		County WARREN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) Nicole Vadnais	Inspection Day 11/04/2025	Begin Time 1:00 PM	End Time 1:30 PM
Summary of Findings			
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
			No. Low Risk 1

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed		Comment
EPS2	30 months to < 36 months	1 to 12		nap
Young Toddler	12 months to < 18 months	2 to 8		
SA	School-Age to < 11 years	2 to 11		
PS1	Mixed Age Group	1 to 9		nap
Infant	0 to < 12 months	3 to 7		
Toddler	18 months to < 30 months	2 to 5		
EPS1	18 months to < 30 months	3 to 12		
PS2	3 years to < 4 years	1 to 13		nap
PK1	4 years to < 5 years	2 to 14		
PK2	4 years to < 5 years	2 to 16		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: Program not kept clean, as required.

Determination: Substantiated

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number 5 below, were in the PK restroom:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. The toilet(s) were not flushed.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.
9. Other [].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Department of
Children & Youth

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection