Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name PRIMROSE SCHOOL AT P&G GO CHILD DEVELOPMENT CENTER	Program Number 000000201449	Program Type Child Care Center
Address 400 NEW STREET CINCINATTI OH 45202		County HAMILTON

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 11/16/2026	Begin Time 11:05 AM	End Time 11:30 AM	Reviewer: Carlie Bennett

Summary of Findings			
No. Requirements Verified 1	No. Requirements with Non-compliances 1		No. Requirements Compliant 0
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Toddler A		2 to 9		11:05 am
Young Toddler A		1 to 3		11:05 am
Pathways Preschool A		2 to 10		11:05 am
Infant A		2 to 7		11:05 am
Infant B		1 to 2		11:05 am

Young Toddler B		1 to 3		11:05 am
Young Toddler C		1 to 4		11:05 am
Infant C		1 to 3		11:05 am
Infant D	12 months to < 18 months	1 to 6		11:05 am
Toddler B		2 to 9		11:05 am
Early Preschool A		2 to 8		11:05 am
Early Preschool B		2 to 9		11:05 am
Pathways Preschool B		2 to 9		11:05 am
Preschool A & B		4 to 32		11:05 am- Outside on playground
Pre-K B		2 to 18		11:05 am
Pre-K A		1 to 12		11:05 am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-12-13 Sanitary Equipment and Environment
Code: The program is required to follow the cleaning schedule for equipment.

Allegation: Cleaning not okay

Determination: Substantiated

Findings: During the inspection, it was determined that the environment, furniture, materials, and/or equipment were not kept in a sanitary condition at all times.

The following was observed: the center was not cleaned daily (trash cans in classrooms were visible soiled) and visible mold in the washing machine.

The center shall be cleaned daily. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 12/16/2026

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

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Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection