



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|--------------------------------|-----------------------------------|
| Program Name KINDERCARE LEARNING CENTER #1561 | Program Number 000000204852 | Program Type Child Care Center |
| Address 11737 SEVEN GABLES RD SYMMES TOWNSHIP OH 45249 | | County HAMILTON |

| Inspection Information | | | |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) Nicole Vadnais | Inspection Day 06/04/2026 | Begin Time 8:45 AM | End Time 9:15 AM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 3 | No. Rules with Non-compliances 1 | No. Serious Risk 0 | No. Moderate Risk 0 | No. Low Risk 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|---------|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant B | 0 to < 12 months | 1 to 3 | |
| Infant C | 0 to < 12 months | 1 to 4 | |
| Toddler A | 18 months to < 30 months | 1 to 5 | |
| Toddler B | 18 months to < 30 months | 2 to 8 | |
| PS | 3 years to < 4 years | 2 to 10 | |
| PK | 4 years to < 5 years | 1 to 10 | |
| SA | School-Age to < 11 years | 1 to 14 | |

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Infant Daily Care

Code: The program staff is required to hold infants or have the infant sitting up while feeding. The program staff may not place an infant in a crib with a bottle.

Findings: During the inspection, it was determined that the program did not meet the requirements for bottle feeding as noted in number 3 below:

1. A bottle was propped for an infant feeding.
2. An infant was placed in a crib with a bottle.
3. An infant was not held or fed sitting up for bottle feedings.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/04/2026