



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER	Program Number 000000205235	Program Type Child Care Center
Address 921 ANDERSON FERRY RD CINCINNATI OH 45238		County HAMILTON

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BRIAN CHASTAIN	Inspection Day 12/17/2025	Begin Time 10:00 AM	End Time 10:40 AM
Reviewer(s) BRIAN CHASTAIN	Inspection Day 01/08/2026	Begin Time 10:10 AM	End Time 11:15 AM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1	0 to < 12 months	2 to 7	
Infant 1	0 to < 12 months	2 to 7	
Infant 2	12 months to < 18 months	1 to 6	
Infant 2	12 months to < 18 months	1 to 6	
Toddler 1	18 months to < 30 months	1 to 6	
Toddler 1	18 months to < 30 months	2 to 8	
Toddler 2	18 months to < 30 months	1 to 6	
Toddler 2	18 months to < 30 months	2 to 5	
Preschool	3 years to < 4 years	2 to 11	
Preschool	3 years to < 4 years	1 to 9	

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**No Complaints were observed during this inspection.**

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

### Low Risk Non-Compliances

**Domain:07 Diapering & Infant Care**

Rule: 5180:2-12-20 Cribs

Code: The program is required to provide appropriate separation for cribs by using dividers.

Findings: During the inspection, it was determined that the dividers used to separate the cribs did not meet the following requirement in number 1 below:

1. Did not provide for at least two feet of space on two of the sides or ends of the crib.
2. Constructed so that staff may view children through or around the divider.
3. Be unbreakable in normal use situations.
4. Be made of a non-porous material that can be easily sanitized.
5. Extend up higher than an infant standing in a crib can reach up and shall not impede child care staff member's ability to hear the child.

Technical assistance was provided at the time of the inspection. The non-compliance had been corrected by day two of the inspection. A written response for this rule noncompliance is not required at this time.