

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
BrightPath- Montgomery	000000205698	Child Care Center
Address		County
11161 MONTGOMERY ROAD CINCINNATI OH 45249		HAMILTON

Inspection Information						
Inspection Type				Inspe	ection Scope	Inspection Notice
Complaint				Parti	al	Unannounced
Reviewer(s) Kristi	ver(s) Kristin Blassingame Inspection Day		n Day	Begin Time		End Time
		02/29/2024		7:00 AM		8:00 AM
		Sur	mmary of Find	ings		
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		(	No. Moderate Risk	No. Low Risk
5	3		0		1	2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
infant 1	0 to < 12 months	1 to 3	Infant 1 and 2
			were combined at
			the time ratio was
			taken.
Toddler 1	18 months to < 30 months	2 to 5	Toddler 1, 2, and
			3 were combined
			at the time ratio
			was taken.
preschool 1	3 years to < 4 years	2 to 6	all preschool and
			school age groups
			were combined at
			the time ratio was
			taken.



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

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Domain:01 Ratio & Supervision
Rule: 5101:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.
Allegation: Allegation: The center is out of ratio.
<u>Determination</u> : Substantiated
Findings: Required staff/child ratios were not maintained for different groups on multiple occasions.
Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Risk Level: Moderate
Corrective Action Plan Due: 03/30/2024

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	

Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection



#### **Low Risk Non-Compliances**

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in numbers 4 and 5 below:

- 1. There was no method in place;
- 2. The method did not include each child's name;
- 3. The method did not include each child's date of birth;
- 4. The tracking method did not remain with the group at all times;
- 5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/30/2024

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number 2 below, were in the restrooms:

- 1. There was no liquid soap.
- 2. There was no toilet paper.
- 3. There were no paper towels.
- 4. The toilet cleaning brush was accessible to the children.
- 5. The plunger was accessible to the children.
- 6. The toilet(s) were not flushed.
- 7. The trash was not emptied from the day before.
- 8. There was a strong urine odor.
- 9. Other [ ].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.



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