Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
HORIZON CHILD DEV. CTR LTD	00000300004	Child Care Center			
Address		County			
8303 TYLER BLVD MENTOR OH 44060		LAKE			

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced	
Reviewer(s) DIANE TRACZYK Inspection I		n Day	Begin Time		End Time	
06/0		06/02/2023 9:00		9:00	AM	10:30 AM
Reviewer(s) DIANE TRACZYK Insp		Inspection Day Be		Begi	n Time	End Time
06/05/20		23	1:00 PM		2:00 PM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		k	No. Moderate Risk	No. Low Risk
8	2 0		0		0	2

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Infant 1	0 to < 12 months	2 to 8				
Infant 2	12 months to < 18 months	1 to 6				
Toddlers	18 months to < 30 months	2 to 8				
Preschool 1	3 years to < 4 years	2 to 13				
Preschool 2	3 years to < 4 years	2 to 14				
Pre-K	4 years to < 5 years	1 to 13				
School-Age	School-Age to < 11 years	2 to 19				



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to clean and sanitize dishes after each use.

Allegation: Complainant alleged that the infant bottles are not cleaned and sanitized properly.

Determination: Substantiated

Findings: During the inspection, it was determined that items in the infant room were not being cleaned and sanitized properly after each use/prior to use the next day as noted in number 10 below:

- 1. Cups.
- 2. Infant spoons.
- 3. Bowls.
- 4. Silverware.
- 5. Individual containers used for water.
- 6. Sippy cups.
- 7. Plates.
- 8. Dishes.
- 9. Containers.
- 10. Bottles
- 11. Other [].

Technical assistance was provided at the time of the inspection, and as discussed, please this rule noncompliance and provide staff training regarding the proper procedures for cleaning/sanitizing bottles. A written response for this rule noncompliance is required at this time as the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 07/05/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in number 4 below:

- 1. Assisting children with toileting
- 2. Assisting children with handwashing
- 3. Assisting children with basic hygiene
- 4. Responding appropriately to a child in distress
- 5. Assisting a child wiping his/her nose
- 6. Washing a child's face
- 7. Assisting a child in tying his/her shoes
- 8. Assisting a child in changing his/her clothes when needed
- 9. A child's developmental needs were not met
- 10. A child's behavioral needs were not met
- 11. Parental preferences, that were not in conflict with a licensing rule, were not followed

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/05/2023

