

## Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at <https://childcaresearch.ohio.gov/>. This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

| Program Details                                                            |                                |                                   |
|----------------------------------------------------------------------------|--------------------------------|-----------------------------------|
| Program Name<br>Little Footsteps                                           | Program Number<br>000000300552 | Program Type<br>Child Care Center |
| Address<br>3466 St. Rocco Ct<br>3466 St. Rocco Ct Cleveland<br>OH<br>44109 |                                | County<br>CUYAHOGA                |

| Inspection Information        |                             |                                         |                                  |
|-------------------------------|-----------------------------|-----------------------------------------|----------------------------------|
| Inspection Type<br>Complaint  | Inspection Scope<br>Partial | Inspection Method<br>On-site Inspection | Inspection Notice<br>Unannounced |
| Inspection Date<br>09/09/2026 | Begin Time<br>10:00 AM      | End Time<br>11:30 AM                    | Reviewer:<br>Akeea Nelson        |

| Summary of Findings            |                                            |                                        |                                        |
|--------------------------------|--------------------------------------------|----------------------------------------|----------------------------------------|
| No. Requirements Verified<br>3 | No. Requirements with Non-compliances<br>2 |                                        | No. Requirements Compliant<br>1        |
| No. Serious Risk<br>0          | No. Moderate Risk Findings<br>1            | No. Other Non-compliance Findings<br>1 | No. Technical Assistance Provided<br>0 |

| Staff-Child Ratios at the Time of Inspection |                          |                |            |                            |
|----------------------------------------------|--------------------------|----------------|------------|----------------------------|
| Group                                        | Age Group/Range          | Ratio Observed | Compliance | Comment                    |
| Infants                                      | 0 to < 12 months         | 2 to 7         |            | Arrival Ratio-<br>10:05am. |
| Preschool                                    | 3 years to < 4 years     | 2 to 15        |            | Arrival Ratio-<br>10:05am. |
| Toddlers                                     | 18 months to < 30 months | 2 to 8         |            | Arrival Ratio-<br>10:05am. |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

### **Domain: 01 Ratio & Supervision**

**Rule:** 5180:2-12-19 Supervision

**Code:** The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

**Allegation:** It was alleged that children were not being supervised.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that children were not being supervised properly while inside the program.

The following was observed: The child-care staff of the program did not protect or remove a child from a situation, which resulted in an injury to a child.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

**Risk Level:** Moderate

Corrective Action Plan Due: 10/09/2026

## Summary of Non-Compliances

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

### Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

**No serious risk non-compliances were observed during this inspection**

### Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

**No moderate risk non-compliances were observed during this inspection**

### Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

**Domain: 05 Health & Safety**

Rule: 5180:2-12-16 Incident/Injury Reporting

Requirement: The program is required to complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Finding: In review of the records, it was determined the program did not meet the requirements for completing a DCY 01299 "Incident/Injury Report".

The following was observed: The DCY 01299 was not completed when a child became ill or received an injury requiring first aid treatment.

The parent or person picking up the child did not receive the DCY 01299 on the day of the incident.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/09/2026

