



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name EARLY ACHIEVERS ENRICHMENT CENTER	Program Number 000000300624	Program Type Child Care Center
Address 25000 Euclid Ave West Annex Euclid OH 44117		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 08/29/2023	Begin Time 9:00 AM	End Time 11:15 AM
Summary of Findings			
No. Rules Verified 7	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 1
		No. Low Risk 3	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 2	2nd
Infants	0 to < 12 months	1 to 2	1st
Mixed Group (Toddlers & Preschoolers)	18 months to < 30 months	1 to 9	1st - at arrival
Mixed Group (Toddlers & Preschoolers)	18 months to < 30 months	2 to 9	2nd - nap



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to release children to only individuals approved by the parent.

Allegation: Complainant alleged child was released to an individual not previously approved by the parent.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was released to a person without prior parental permission. Children may only be released to the parent or to a person who has been previously approved by the parent. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. After a thorough investigation and review of all available evidence, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 10/11/2023

Domain:10 Written Policies & Procedures

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: Complainant alleged that the program did not follow it's written policies regarding transporting/releasing children.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator did not implement the policies and procedures detailed in Appendix B of this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. After a thorough investigation and review of all available evidence, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 10/11/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member for 9 children was determined to have occurred for the mixed group of young toddlers through preschoolers when the situation in numbers 1& 7 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/11/2023

Low Risk Non-Compliances



Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to store alcohol outside of areas approved or used for child care if kept on the premises.

Findings: During the inspection, it was determined alcohol was kept in the office at the program. Even though it was stored in a manner so that it was not accessible to children, these items must be removed. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/11/2023