

## **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
BRIGHTEYES CHILDCARE CENTER II	000000300652	Child Care Center			
Address		County			
12402 BUCKEYE AVENUE CLEVELAND OH 44120		CUYAHOGA			

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced	
Reviewer(s) Akeea Nelson Inspectio		n Day	Begin Time		End Time	
09/09/202		24	10:00 AM		11:15 AM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances	liances No. Serious Risk		No. Moderate Risk	No. Low Risk
4	1	4/3	0		0	1

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Preschool	3 years to < 4 years	1 to 6	Arrival Ratio		



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.
Summary of Additional Non-Compliances
Summary of Additional Non-Compliances
Sovieus Diek Non Compliances
Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

## **Low Risk Non-Compliances**

## Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 2 below:

- 1. An incident, injury or illness that required professional medical consultation or treatment.
- 2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
- 3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
- 4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/11/2024