



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name LOVE'S LEARNING LOFT LLC	Program Number 000000300775	Program Type Child Care Center
Address 6720/6740 CENTER STREET MENTOR OH 44060		County LAKE

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Kathryn Noftz	Inspection Day 07/05/2023	Begin Time 9:00 AM	End Time 10:30 AM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	3 to 10	Infant 1/Infant 2 combined
Toddler 1	18 months to < 30 months	1 to 5	
Toddler 2	18 months to < 30 months	2 to 6	
Toddler 3	18 months to < 30 months	1 to 5	
Preschool	3 years to < 4 years	2 to 16	
Schoolage	School-Age to < 11 years	1 to 11	
Pre-K	4 years to < 5 years	2 to 14	



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to notify parents of children exposed to a communicable disease by the end of the next day.

Allegation: Parents are not notified when their child has been exposed to a communicable disease.

Determination: Substantiated

Findings: During the inspection, it was determined that parents were not informed by the end of the next day of program operation that their child had been exposed to a communicable disease, as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/09/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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