



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name All Around Children - Strongsville	Program Number 000000300889	Program Type Child Care Center
Address 13895 PEARL ROAD STRONGSVILLE OH 44136		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Kathryn Noftz	Inspection Day 10/07/2024	Begin Time 11:15 AM	End Time 1:15 PM
Summary of Findings			
No. Rules Verified 3	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 2
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Preschool 1	3 years to < 4 years	2 to 11	
Toddler 3	18 months to < 30 months	2 to 13	
Infant 1	0 to < 12 months	2 to 7	
Infant 2	0 to < 12 months	2 to 9	
Toddler 6	18 months to < 30 months	2 to 10	
Toddler 1	18 months to < 30 months	2 to 13	
Infant 3	12 months to < 18 months	2 to 8	
Toddler 2	18 months to < 30 months	2 to 10	
Toddler 5	30 months to < 36 months	2 to 15	
Infant 4	0 to < 12 months	1 to 6	
Preschool 2	3 years to < 4 years	3 to 15	
Pre-K 1	3 years to < 4 years	2 to 17	
Pre-K 2	4 years to < 5 years	2 to 14	
Pre-K 3	3 years to < 4 years	2 to 17	
Preschool 3	3 years to < 4 years	2 to 18	



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

**Allegation:** A serious incident was not reported as required.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 1,2 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

**Risk Level:** Low

**Corrective Action Plan Due:** 11/09/2024

#### Domain:09 Children's Files

Rule: 5101:2-12-15 Medical/Physical Care Plans

Code: The program is required to have a completed JFS 01236 "Child Medical/Physical Care Plan for Child Care" on file at the program for any child having a health condition and must implement and/or follow instructions on the plan. The program is required to have staff trained to perform the procedures on the JFS 01236 "Child Medical/Physical Care Plan for Child Care" present at the program when the child requiring the procedure is onsite. Only staff who have been trained shall be permitted to perform the procedures listed on the JFS 01236.

**Allegation:** A JFS 01236 "Child Medical/Physical Care Plan for Child Care" was not implemented.

**Determination:** Substantiated

**Findings:** In review of the children's records, it was determined the program did not meet the requirements for caring for at least one child, indicated on the Children Records Review, with a condition that requires a JFS 01236 "Child Medical/Physical Care Plan" as noted in number(s) 38 below:

1. No plan was on file.  
(Page 1)
2. Child's name was missing.
3. Name of the condition was missing.
4. Indication if medication or medical food is required was missing.



5. Signs, symptoms or situations that require staff to take action were missing.
  6. Activities, foods, environmental conditions to avoid were missing.
  7. Training instructions for procedures for staff to follow were missing or incomplete.
- (Page 2)
8. Child's name was missing or not attached.
  9. Child's date of birth was missing or not attached.
  10. Child's weight was missing or not attached.
  11. Name of the medication/medical food was missing or not attached.
  12. Dosage of medication/medical food to be administered was missing or not attached.
  13. Time for medication/medical food to be administered was missing or not attached.
  14. Expiration date for medication/medical food was missing or not attached.
  15. Symptoms that require staff to administer medication/medical food were missing or not attached.
  16. Specific instructions to administer the medication/medical food were missing or not attached.
  17. Actions to be taken if the symptoms do not subside were missing or not attached.
  18. Physician's signature was missing or not attached.
  19. The date of the physician's signature was missing or not attached.
- (Page 3)
20. Child's name was missing.
  21. Instructions regarding emergency evacuation, if applicable, were missing.
  22. Signature of parent granting permission to implement the plan and verifying training was missing.
  23. Date of parent signature was missing.
  24. Certified Professional Trainer information was missing.
  25. Signature of certified professional who trained the program staff was missing, if parent was not the trainer.
  26. Date of trainer signature was missing.
  27. Printed name(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  28. Signature(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  29. Date of staff signature was missing.
  30. Administrator/Provider signature was missing.
  31. Date of administrator/Provider was missing.
- (Page 4)
32. Child's name was missing.
  33. Name of medication or medical food was missing.
  34. Date the medication/medical food was administered was missing.
  35. Time medication/medical food was administered was missing.
  36. Dosage of medication/medical food that was administered was missing.
  37. Signature of person administering medication/medical food was missing.
  38. The plan was not followed or implemented.
  39. The plan was not able to be implemented due to conflicting information.
  40. None of the child care staff members trained in the procedures on the JFS 01236 were onsite when a child requiring the plan was present.
  41. Child care staff members trained in the procedures on the JFS 01236 were not scheduled to be present the entire time the child requiring the plan was onsite.
  42. None of the child care staff members trained in the procedures on the JFS 01236 accompanied the child requiring the plan during a trip.
  43. A child care staff member who had not been trained in the procedures on the JFS 01236 performed the procedure.
  44. Medication listed in the procedures to follow was not onsite available to administer as instructed and alternate instructions for this situation were not included on the plan.

Provide staff training. Submit the program's corrective action plan, which includes a copy of the completed JFS 01236, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate





Corrective Action Plan Due: 11/09/2024

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### Moderate Risk Non-Compliances

##### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member(s) for 6 children was determined to have occurred for the Infant 4 group when the situation in number(s) 7 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. The program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].



Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/09/2024

#### Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**