Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Acorn Childcare Center	Program Number 000000302514	Program Type Child Care Center
Address 37800 FRENCH CREEK RD AVON OH 44011		County LORAIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 07/01/2025	Begin Time 11:00 AM	End Time 11:30 AM
Reviewer(s) DIANE TRACZYK	Inspection Day 07/02/2025	Begin Time 3:00 PM	End Time 4:00 PM
Reviewer(s) DIANE TRACZYK	Inspection Day 07/09/2025	Begin Time 9:15 AM	End Time 12:30 PM
Reviewer(s) DIANE TRACZYK	Inspection Day 07/11/2025	Begin Time 2:20 PM	End Time 3:00 PM
Reviewer(s) DIANE TRACZYK	Inspection Day 07/14/2025	Begin Time 1:30 PM	End Time 2:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
8	2	0	1	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants	0 to < 12 months	1 to 5	Arrival
Toddlers	18 months to < 30 months	1 to 5	Arrival
Preschool-School Age	3 years to < 4 years	0 to 9	CCSM stepped out of classroom
Preschool-School Age	3 years to < 4 years	1 to 9	Arrival

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Complainant alleged that inappropriate and/or prohibited child guidance techniques were used.

Determination: Substantiated

Findings: During the inspection, it was determined that child care staff members used discipline techniques to guide or discipline children that were not developmentally appropriate or consistent. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/14/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in numbers 1 & 8 below:

1. Children were left unattended once during the inspection.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other: It was determined that staff were not adequately supervising as they were distracted by their cellular phones.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/14/2025

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection