

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
The Nest Schools Strongsville	000000303584	Child Care Center				
Address		County				
14780 PEARL RD STRONGSVILLE OH 44136		CUYAHOGA				

Inspection Information							
Inspection Type		Inspection Scope		Inspection Notice			
Complaint		Partial		Unannounced			
Reviewer(s) Kathr	yn Noftz	Inspection	n Day	Begii	n Time	End Time	
		11/22/20	22	2:15	PM	3:30 PM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	npliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk	
3	2		0		2	0	

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Hummingbirds- Infants	0 to < 12 months	2 to 6				
Ducklings- Toddler	18 months to < 30 months	1 to 8				
Cardinals-Toddler	18 months to < 30 months	1 to 7				
Penguins- Preschool	30 months to < 36 months	2 to 11	Penguins/Cardinals combined			
Robins- Preschool	4 years to < 5 years	1 to 11				
Meadowlark- Fives	5 years to < Kindergarten	1 to 3				

## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.			
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Summary of Additional Non-Compliances			
Serious Risk Non-Compliances			
No Additional Serious Risk Non-Compliances were observed during this inspection			

### **Moderate Risk Non-Compliances**

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member(s) for 8 children was determined to have occurred for the toddler group when the situation in number(s) 7 below occurred:

- 1. A child care staff member stepped out of the room.
- 2. A child care staff member had not arrived at work on time.
- 3. Children were present who were not scheduled to be there.

- 4. A child care staff member was unable to work.
- 5. A child was injured in that group.
- 6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
- 7. The program did not follow the ratio for the youngest child in the group.
- 8. A child was transitioning, and the program did not follow the ratio for the youngest child in the group.
- 9. Ratio was doubled for more than two hours while children were napping.
- 10. Ratio was doubled while children were napping for a group that included at least one infant.
- 11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
- 12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
- 13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
- 14. The child care staff member did not return to the group after allowing access to the school age only program.
- 15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/18/2023

#### **Domain:07 Diapering & Infant Care**

Rule: 5101:2-12-20 Cribs

Code: The program is required to place infants in cribs while sleeping.

Findings: During the inspection, it was determined that the equipment in number(s) 8 below had been used for sleeping infants and did not allow the infant to sleep on a firm mattress:

- 1. Mesh cribs;
- 2. Play pens;
- 3. Bassinets;
- 4. Cots;
- 5. Car seats;
- 6. Infant swing;
- 7. The floor;
- 8. Infant seats:
- 9. An infant placed in a car seat in a crib;
- 10. Other [ ].

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/18/2023

Low Risk Non-Compliances				
No Low Additional Risk Non-Compliances were observed during this inspection				