



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name HOLY FAMILY CHILD DAY CARE CENTER	Program Number 000000304652	Program Type Child Care Center
Address 7367 YORK RD PARMA OH 44130		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 01/26/2023	Begin Time 8:30 AM	End Time 4:45 PM
Summary of Findings			
No. Rules Verified 9	No. Rules with Non-compliances 4	No. Serious Risk 1	No. Moderate Risk 0
		No. Low Risk 3	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1	0 to < 12 months	2 to 9	
Infant 2	0 to < 12 months	2 to 5	
Toddler 1	18 months to < 30 months	1 to 4	
Toddler 2	18 months to < 30 months	1 to 6	
PreK 1 & 2	4 years to < 5 years	2 to 18	
Pre-K 3	4 years to < 5 years	1 to 5	
Pre-K 4	3 years to < 4 years	1 to 6	



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:00 License & Approvals

Rule: 5101:2-12-03 Inspection Requirements

Code: The program administrator and owner are required to provide true and accurate information.

Allegation: Complainant alleged that information was misrepresented, falsified and/or withheld from ODJFS.

Determination: Substantiated

Findings: An on-site investigation was conducted including classroom observations. The Administrative and Child Care Staff were interviewed in person and by telephone. The center policies, staff records, the Ohio Professional Registry records and photographs were reviewed. Evidence was able to verify that the program was not compliant with the licensing rule referenced in the complaint. After a thorough investigation and review of all available evidence, the allegation is substantiated. During the inspection, it was determined that the program provided false information, in that several training verifications were not valid. The rule requires the program to provide accurate and truthful information to the Department. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 02/01/2023

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Allegation: Complainant alleged that the program has unsafe equipment and/or materials.

Determination: Substantiated

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item(s) or condition(s) which may threaten their health, safety, or well-being as noted in number 12 below:

1. Open pull cords that are not closed loop.
2. Telephone cords.
3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
4. Stacked chairs.
5. Employee(s) purse(s).
6. Diaper bags.
7. Television not securely anchored.
8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
9. Smoke detector needing batteries replaced.
10. Staff member stepped over a barrier/gate while holding a child.
11. Emergency exits were blocked by the following classroom furniture: [].
12. Other: the gate in the infant room is not sturdy and is damaged in several areas. It is not being used in the way the manufacturer intended.



Evidence was able to verify that the program was not compliant with the licensing rule referenced in the complaint. After a thorough investigation and review of all available evidence, the allegation is substantiated. Submit the program's corrective action plan, which includes a statement that a sturdy gate or barrier with all working parts is now being used as the barrier between the play and sleep spaces, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/26/2023

Domain:08 Staff Files

Rule: 5101:2-12-10 Professional Development Requirements

Code: The program is required to ensure child care staff members, including substitutes used more than ninety days annually, obtain at least 6 hours of professional development each state fiscal year.

Allegation: Complainant alleged that some verified professional development trainings completed in the OPR are not valid.

Determination: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member did not meet the annual professional development requirement as noted in number 4 below:

1. The child care staff member(s) had not completed at least six hours of professional development.
2. Documentation did not demonstrate the person who provided the training met the trainer qualifications as stated in the rule.
3. Training topic did not meet the requirements listed in appendix A of this rule.
4. Documentation of training did not meet the requirements of this rule as the trainings were not valid.
5. The substitute(s) had been used more than ninety days annually between July first and June thirtieth and had not completed at least six hours of professional development
6. Other [].

Evidence was able to verify that the program was not compliant with the licensing rule referenced in the complaint. After a thorough investigation and review of all available evidence, the allegation is substantiated. Review the rule requirement with all staff. Submit the program's corrective action plan, which includes a statement that the rule was reviewed and only the staff member will log into his/her OCCRRRA account to complete the required trainings, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/26/2023

Domain:08 Staff Files

Rule: 5101:2-12-10 Health Training Requirements

Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: Complainant alleged that staff have not completed first aid and CPR trainings as required.

Determination: Substantiated



Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training as noted in numbers 2,3, 5 & 6 below:

1. Child abuse and neglect recognition and prevention training was not completed within sixty days of hire.
2. First aid training was not completed within ninety days of hire.
3. Cardiopulmonary resuscitation (CPR) training was not completed within ninety days of hire.
4. The child abuse and neglect recognition and prevention training was expired.
5. The first aid training was expired.
6. The CPR training was expired.

Evidence was able to verify that the program was not compliant with the licensing rule referenced in the complaint. After a thorough investigation and review of all available evidence, the allegation is substantiated. Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety trainings. Submit the program's corrective action plan which includes verification of the required health and safety trainings to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/26/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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