

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at <https://childcaresearch.ohio.gov/>. This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name KIDS COUNTRY - MEDINA	Program Number 000000304672	Program Type Child Care Center
Address 3550 OCTAGON DRIVE MEDINA OH 44256		County MEDINA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 06/15/2026	Begin Time 2:15 PM	End Time 3:00 PM	Reviewer: DIANE TRACZYK

Summary of Findings			
No. Requirements Verified 3	No. Requirements with Non-compliances 1		No. Requirements Compliant 2
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Compliance	Comment
School-Age Junior Camp	School-Age to < 11 years	1 to 11		2:30 - outside
Infants	0 to < 12 months	2 to 8		2:30
Babies	12 months to < 18 months	3 to 7		2:30
Toddlers	18 months to < 30 months	2 to 5		2:30 - snack
Twos	18 months to < 30 months	2 to 5		2:30 - nap

MAPS	3 years to < 4 years	1 to 12		2:30 - learning centers
Preschool 1	30 months to < 36 months	2 to 13		2:30 - nap
Pre-K	4 years to < 5 years	2 to 19		2:30 - quiet time

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-20 Cots and Napping

Code:

Allegation: Complainant alleged that the program is not providing nap/ rest time in accordance with the developmental needs of each child.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to the on-site inspection with classroom observations, interviews with administrative and child care staff and a review of the program policies.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if

the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: 10 Written Policies & Procedures

Rule: 5180:2-12-07 Written Program Policies and Procedures

Requirement: The program administrator is required to maintain and implement the parent handbook.

Finding: During the inspection, it was determined the administrator did not implement the program's policies and procedures regarding nap/rest. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/16/2026

