

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | | | | | |
|--|----------------|-------------------|--|--|--|--|
| Program Name | Program Number | Program Type | | | | |
| GOOD BEGINNINGS INC. | 000000305861 | Child Care Center | | | | |
| Address | County | | | | | |
| 5468 WARRENSVILLE CTR RD. MAPLE OH 44137 | | CUYAHOGA | | | | |

| Inspection Information | | | | | | | | |
|---------------------------|------------------------|------------|-------------------|---|-------------------|--------------|--|--|
| Inspection Type | | | Inspection Scope | | Inspection Notice | | | |
| Complaint | | | Partial | | Unannounced | | | |
| Reviewer(s) CYNTHIA PAYNE | | Inspection | on Day Begin Time | | n Time | End Time | | |
| 04 | | 04/05/20 | /05/2023 9:00 | | AM | 10:30 AM | | |
| Summary of Findings | | | | | | | | |
| No. Rules Verified | No. Rules with Non-cor | mpliances | No. Serious Risk | (| No. Moderate Risk | No. Low Risk | | |
| 4 | 2 | | 2 | | 0 | 0 | | |

| Staff-Child Ratios at the Time of Inspection | | | | | | |
|--|--------------------------|----------------|------------------------------|--|--|--|
| Group | Age Group/Range | Ratio Observed | Comment | | | |
| Infant I | 0 to < 12 months | 1 to 4 | | | | |
| Toddler I | 18 months to < 30 months | 2 to 6 | Toddler I, II & III combined | | | |
| Toddler II | 18 months to < 30 months | 2 to 9 | | | | |
| Toddler III | 18 months to < 30 months | 1 to 6 | | | | |
| Preschool | 3 years to < 4 years | 2 to 13 | | | | |
| Pre-K | 4 years to < 5 years | 2 to 11 | | | | |



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe and keep children safe from a potential serious incident or injury.

Allegation: A child was injured when another child dropped him.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove a child from a situation and/or person determined to be unsafe, which resulted in a serious incident or injury to a child, as noted in number 3 below:

- 1. Aggressive argument involving adults;
- 2. Staff member(s) did not follow emergency exiting procedures;
- 3. Staff member allowed child to do something unsafe;
- 4. Staff member(s) did something unsafe;
- 5. Other [].

All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 05/27/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a Child Care Staff Member/administrator/owner had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/27/2023