Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details			
Program Name	Program Number	Program Type	
The Nest Schools Independence	00000306559	Child Care Center	
Address		County	
7000 ROCKSIDE ROAD INDEPENDENCE OH 44131		CUYAHOGA	

Inspection Information						
Inspection Type		Inspection Scope		Inspection Notice		
Complaint			Partial		Unannounced	
Reviewer(s) REBECCA KOTEWICZ		Inspection Day Begin		n Time	End Time	
		01/19/2023 1:00		PM	1:45 PM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Ris		(No. Moderate Risk	No. Low Risk
4	2		0		2	0

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Kindergarten	5 years to < Kindergarten	1 to 9		
Infant 1	0 to < 12 months	2 to 8		
Toddler 1	18 months to < 30 months	1 to 10	nap	
Infant 2	12 months to < 18 months	2 to 10		
Toddler 2	30 months to < 36 months	1 to 11	nap	
PS 1	3 years to < 4 years	1 to 12	nap	
PS 2	3 years to < 4 years	1 to 11	nap	
PK	4 years to < 5 years	1 to 8	nap	



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Program is out of ratio.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member(s) for 16 children was determined to have occurred for the mixed age group when the situation in number(s) 3 below occurred:

- 1. A child care staff member stepped out of the room.
- 2. A child care staff member had not arrived at work on time.
- 3. Children were present who were not scheduled to be there.
- 4. A child care staff member was unable to work.
- 5. A child was injured in that group.
- 6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
- 7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
- 8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
- 9. Ratio was doubled for more than two hours while children were napping.
- 10. Ratio was doubled while children were napping for a group that included at least one infant.
- 11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
- 12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
- 13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
- 14. The child care staff member did not return to the group after allowing access to the school age only program.
- 15. Other [].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/01/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Beginning!
Moderate Risk Non-Compliances
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Domain:02 Safe & Sanitary Environment
Rule: 5101:2-12-12 Safe Equipment Code: The program is required to refrain from using space heaters unless it has been approved by a fire official.
Code. The program is required to remain from using space heaters diffess it has been approved by a fire official.
Findings: During the inspection, it was determined that a space heater which had not been approved by a fire official was in
use in the area identified in number(s) 1 below:
1. The administrator's office.
2. A classroom.
3. The break room.
4. Several classrooms.
5. The hallway.
6. The entry way.
7. Other [].
The use of this space heater must be discontinued until approval for its use has been obtained. Submit the program's corrective action plan, which includes written fire approval for use of this space heater or a written statement that the space heater is no longer being used at the program, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 03/01/2023
Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection
No 2017 Additional Risk from Compilances were observed during this inspection



Beg <u>inning!</u>			