

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
EN LOVING CARE INC	00000306747	Child Care Center				
Address		County				
5245 PEARL RD PARMA OH 44129		CUYAHOGA				

Inspection Information									
Inspection Type				Inspection Scope		Inspection Notice			
Complaint			Partial		Unannounced				
Reviewer(s) PATR	er(s) PATRICIA REMINGTON Inspection		n Day	Begin Time		End Time			
		06/26/20	24	11:0	0 AM	12:15 PM			
Summary of Findings									
No. Rules Verified	No. Rules with Non-cor	ules with Non-compliances		(	No. Moderate Risk	No. Low Risk			
3	1		0		0	2			

Staff-Child Ratios at the Time of Inspection							
Group	Age Group/Range	Ratio Observed	Comment				
Young Toddlers	18 months to < 30 months	1 to 7	Playground				
Infants	0 to < 12 months	1 to 4					
Older Toddlers	30 months to < 36 months	1 to 7					
Preschool	3 years to < 4 years	1 to 12					



No Complaints were observed during this inspection.

## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

**Moderate Risk Non-Compliances** 

No Additional Moderate Risk Non-Compliances were observed during this inspection



## Low Risk Non-Compliances

### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number(s) 5 below:

- 1. There was no method in place;
- 2. The method did not include each child's name;
- 3. The method did not include each child's date of birth;
- 4. The tracking method did not remain with the group at all times;

5. The tracking method was not updated throughout the day as children entered or left the group. 2 Children were transitioned into the Preschool room for part of the day, and were not marked out.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/02/2024

### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number(s) 7 below:

- 1. No attendance record was being maintained.
- 2. The attendance record was not being consistently completed.
- 3. The record did not include the name of at least one child.
- 4. The record did not include the birth date of at least one child.
- 5. The record did not include the assigned group.
- 6. The record did not include the child's weekly schedule.
- 7. The record did not include the time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program. This occurred in the young toddler room on the playground.
- 8. The original attendance record was not kept at the program for a period of one year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/02/2024

