

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
EAST LORAIN HORIZON EDUCATION	00000306971	Child Care Center				
CENTER						
Address	County					
2500 COLORADO AVENUE LORAIN OH 4405	LORAIN					

Inspection Information								
Inspection Type				Inspection Scope		Inspection Notice		
Complaint			Partial		Unannounced			
Reviewer(s) Brittani Aloi		Inspection Day		Begin Time		End Time		
05,		05/16/2024		9:30 AM		11:30 AM		
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk		No. Moderate Risk	No. Low Risk		
7	4		0		2	2		

Staff-Child Ratios at the Time of Inspection							
Group	Age Group/Range	Ratio Observed	Comment				
Room #2 Headstart AM	3 years to < 4 years	2 to 12					
Room #1 Green Gators	30 months to < 36 months	2 to 19	one transitioning child 2.5 years old				
Toddlers- Busy Bees	18 months to < 30 months	2 to 5					
Room #6 Blue Dolphins	3 years to < 4 years	3 to 15					



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:00 License & Approvals

Rule: 5101:2-12-04 Building Department Inspection

Code: The program is required to refrain from using space that did not receive building approval and from caring for children in spaces not approved for that age group. The program is required to refrain from using a remodeled or modified space before obtaining building approval. The program is required to maintain building occupancy limitations.

Allegation: Children are being cared for in an unapproved space.

Determination: Substantiated

Findings: During the inspection, it was determined the program was using space for child care in a manner that was not approved by the Ohio Department of Commerce or local certified building authority as noted in number(s) 1 below:

- 1. The kitchen space was not approved.
- 2. Children under school age were being cared for in a building only approved for school age.
- 3. The space had been modified and not yet re-inspected and approved.
- 4. The [ ] floor, which had not been approved by the building department for child care, was being used.
- 5. The building limitation had been exceeded. [ ] children were being cared for and the building had been approved for [ ] children.
- 6. The [ ] room(s) occupancy had been exceeded. [ ] children were being cared for in this space that had been approved for [ ] children.
- 7. Care was provided to [ ] children less than two and one-half years of age. This violated the program's building code limitation in that, [ ].

Submit the program's corrective action plan, which includes building approval for use of this space, a written statement that the building occupancy limitations are being maintained, or a written statement that it is no longer being used, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/28/2024

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe or inappropriate.

Allegation: Children are being exposed to inappropriate language and verbal arguments between adults.

**Determination**: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe or inappropriate as noted in number(s) 4 below:

1. Verbal argument involving adults.



- 2. Staff member(s) allowed child(ren) to do something unsafe.
- 3. Staff member(s) did something unsafe.
- 4. Children were exposed to inappropriate language by a staff member.
- 5. Other [ ].

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 06/28/2024

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to ensure all staff are not under the influence of any substance that impairs their ability to supervise children or perform duties.

Allegation: A child care staff member was under the influence of a substance that impairs the ability to supervise children and perform duties.

Determination: Substantiated

Findings: During the inspection it was determined the program did not ensure all employees were not under the influence of any substance that impairs the Child Care Staff Member's ability to supervise children and/or perform duties, as noted in number(s) 2, 3 below:

- 1. The Child Care Staff Member was under the influence of an illegal substance;
- 2. The Child Care Staff Member was under the influence of a substance that impairs the ability to supervise children;
- 3. The Child Care Staff Member was under the influence of a substance that impairs the ability to perform duties.

The Child Care Staff Member was supervising children [at the program, on a trip, on a vehicle]; and this presented a risk to children. Provide staff training. Submit the program's corrective action plan, which includes a statement describing the action taken with the employee and a plan to ensure all employees adhere to these requirements, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/28/2024

## **Summary of Additional Non-Compliances**

#### **Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection

### **Low Risk Non-Compliances**

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Department of Education

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Findings: In review of the records, it was determined the program did not meet the requirements for completing a JFS 01299 "Incident/Injury Report" as noted in number(s) 4 below:

- 1. The JFS 01299 was not completed when a child became ill or received an injury which required first aid treatment.
- 2.The JFS 01299 was not completed when a child was transported to a source for emergency assistance.
- 3. The JFS 01299 was not completed when a child received a bump or blow to the head.
- 4. The JFS 01299 was not completed when an unusual or unexpected incident which jeopardized the safety of a child or employee of a program.
- 5. The parent or a person picking up the child did not receive the JFS 01299 on the day of the incident.
- 6. The program information (program name, number, address) was incomplete on the JFS 01299.
- 7. Child's name was incomplete on the JFS 01299.
- 8. Child's birthdate was incomplete on the JFS 01299.
- 9. Name of person(s) responsible for the child at the time of the incident was incomplete on the JFS 01299.
- 10. Number of children present in the group at the time of the incident was incomplete on the JFS 01299.
- 11. Date and/or time of the incident was incomplete on the JFS 01299.
- 12. Whether or not parents were contacted was incomplete on the JFS 01299.
- 13. Complete summary of the incident was incomplete on the JFS 01299.
- 14. Accurate summary of the incident was incomplete on the JFS 01299.
- 15. Name and/or signature of the person completing the form was incomplete on the JFS 01299.



16. The JFS 01299 was not kept on file at the program for at least one year.

17. Other [ ].

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 06/28/2024