



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                              |                                |                                   |
|--|--------------------------------|-----------------------------------|
| Program Name<br>HEAVENLY KIDS                | Program Number<br>000000307290 | Program Type<br>Child Care Center |
| Address<br>17150 BROADWAY MAPLE HTS OH 44137 |                                | County<br>CUYAHOGA                |

| Inspection Information       |                              |                             |                                  |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                              | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Tamela Green     | Inspection Day<br>04/03/2023 | Begin Time<br>10:30 AM      | End Time<br>11:30 AM             |

| Summary of Findings     |                                     |                       |                        |                   |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>4 | No. Rules with Non-compliances<br>3 | No. Serious Risk<br>0 | No. Moderate Risk<br>1 | No. Low Risk<br>2 |

| Staff-Child Ratios at the Time of Inspection |                           |                |  |
|--|---------------------------|----------------|--|
| Group  | Age Group/Range           | Ratio Observed | Comment  |
| infant                                       | 0 to < 12 months          | 1 to 2         | at arrival                                     |
| toddler                                      | 18 months to < 30 months  | 1 to 5         | at arrival                                     |
| preschool                                    | 3 years to < 4 years      | 2 to 12        | at arrival                                     |
| school age                                   | 5 years to < Kindergarten | 0 to 0         | no school agers in attendance during the visit |



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: The CCSM hit a child with a pointer.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/05/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program.

Allegation: The center did not send home an incident report.

Determination: Substantiated

Findings: During the inspection, it was determined that a JFS 01299 "Incident/Injury Report" was not completed by child care staff for the situation(s) listed in number(s) 4 below:

1. A child became ill or received an injury which required first aid treatment.
2. A child was transported for emergency medical care.
3. A child received a bump or blow to the head.
4. An unusual or unexpected incident which jeopardized the safety of a child or employee of a program.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 05/07/2023

### Summary of Additional Non-Compliances



### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

### Moderate Risk Non-Compliances

**Domain:07 Diapering & Infant Care**

Rule: 5101:2-12-20 Cribs

Code: The program is required to place infants in cribs while sleeping.

Findings: During the inspection, it was determined that the equipment in number(s) 8 below had been used for sleeping infants and did not allow the infant to sleep on a firm mattress:

1. Mesh cribs;
2. Play pens;
3. Bassinets;
4. Cots;
5. Car seats;
6. Infant swing;
7. The floor;
8. Infant seats; bouncy
9. An infant placed in a car seat in a crib;
10. Other [ ].

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/05/2023

### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection



Department of Education  
Department of Job and Family Services

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