Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name All Around Children - Bedford Heights	Program Number 000000307575	Program Type Child Care Center
Address 23840 AURORA RD BEDFORD HTS OH 44146		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/11/2026	Begin Time 11:30 AM	End Time 1:00 PM	Reviewer: LAKESHA ALLEN

Summary of Findings			
No. Requirements Verified 3	No. Requirements with Non-compliances 1		No. Requirements Compliant 2
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Toddler 2	18 months to < 30 months	2 to 14		Nap- ratios between 12:10PM-12:30 PM
Sr. Infant	12 months to < 18 months	2 to 7		Programming- Nap- ratios between 12:10PM-12:30 PM
PS 2	3 years to < 4 years	1 to 9		Nap- ratios between 12:10PM-12:30 PM

Infant 1	0 to < 12 months	2 to 6		Programming- ratios between 12:10PM-12:30 PM
Jr. Toddlers	18 months to < 30 months	2 to 9		Nap- ratios between 12:10PM-12:30 PM
Toddler 1	18 months to < 30 months	2 to 11		Nap- ratios between 12:10PM-12:30 PM
Jr. PS	30 months to < 36 months	1 to 6		Nap- ratios between 12:10PM-12:30 PM
PS 1	3 years to < 4 years	2 to 14		Nap- ratios between 12:10PM-12:30 PM
PK	4 years to < 5 years	1 to 14		Nap-ratios between 12:10PM-12:30 PM
SA	School-Age to < 11 years	2 to 27		Programming- ratios between 12:10PM-12:30 PM

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: Caller alleged a two-year-old child's braid was pulled out and believes there was a lack of supervision.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to staff interviews/statements.

Risk Level:

Ohio Department of Children & Youth

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-18 Attendance Records

Requirement: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Finding: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule.
The following was observed:
5. The tracking method was not updated throughout the day as
children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/23/2026