# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
CLEVELAND CHILDREN'S DAYCARE	000000308142	Child Care Center			
ACADEMY					
Address		County			
5739 CHEVROLET BLVD PARMA OH 44130		CUYAHOGA			

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint				Parti	al	Unannounced
Reviewer(s) DIAN	ewer(s) DIANE TRACZYK Inspection Day Begin Time En		End Time			
30, 3044		01/04/20	23	9:15	AM	4:30 PM
Reviewer(s) DIAN	E TRACZYK	Inspection	n Day	Begi	n Time	End Time
95 5040		01/06/20	23	1:00	PM	2:30 PM
Reviewer(s) DIAN	E TRACZYK	Inspection	n Day	Begi	n Time	End Time
		01/09/20	23	8:30	AM	10:00 AM
Summary of Findings						
No. Rules Verified	No. Rules with Non-co	mpliances	No. Serious Risl	<	No. Moderate Risk	No. Low Risk
14	6		0		0	6

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Infant 1	0 to < 12 months	3 to 6		
Infant 2	12 months to < 18 months	2 to 6		
Toddlers	18 months to < 30 months	2 to 8		
Jr. Preschool	18 months to < 30 months	2 to 9		
Preschool	3 years to < 4 years	1 to 5		
Pre-K	4 years to < 5 years	2 to 9		
Jr. Kindergarten	4 years to < 5 years	1 to 8	-	



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

## Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to provide an environment that protects the children in care from any items and conditions that may threaten their health, safety, and well-being.

Allegation: Complainant alleged that a closet door was left open allowing children access to items inside.

Determination: Substantiated

Findings: Children in care shall be protected from any items and conditions which threaten their health, safety, and well-being. During the inspection, it was determined that children were not protected from the following item(s) or condition(s) which may threaten their health, safety, or well-being as noted in number 12 below:

- 1. Open pull cords that are not closed loop.
- 2. Telephone cords.
- 3. Electrical/extension cords attached to an object that would not likely result in a severe injury if pulled.
- 4. Stacked chairs.
- 5. Employee(s) purse(s).
- 6. Diaper bags.
- 7. Television not securely anchored.
- 8. Small or lightweight pieces of shelving units are not securely anchored to the wall.
- 9. Smoke detector needing batteries replaced.
- 10. Staff member stepped over a barrier/gate while holding a child.
- 11. Emergency exits were blocked by the following classroom furniture: [ ].
- 12. Other: storage room door in the classroom was broken allowing children to enter.

Provide staff training and correct the safety issue. Submit the program's corrective action plan, to the Department to verify compliance with the requirements of this rule. Based on the information obtained during a thorough investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 02/05/2023

# Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to follow the cleaning schedule for equipment.

Allegation: Complainant alleged that the drinking fountain was unsanitary.

**Determination: Substantiated** 

Findings: During the inspection, it was determined that the program was not providing a clean and healthy environment, furniture, materials and equipment, as noted in number 7 below:

1. The changing table was not sanitized after each use.

- 2. Reusable cloths were not being cleaned daily or when visibly soiled.
- 3. Dividers were not cleaned when visibly soiled.
- 4. The food prep areas were not being cleaned and sanitized before and after food prep.
- 5. The food prep areas were not being cleaned and sanitized between preparing raw and cooked food.
- 6. Toilet seat(s), handle(s) and toilet bowl(s) were not being cleaned when visibly soiled and sanitized.
- 7. The drinking fountains were not cleaned when visibly soiled.
- 8. Diaper receptacles were not being cleaned and sanitized.
- 9. Potty chairs were not emptied and/or cleaned and sanitized after each use.
- 10. Wastebaskets/trash receptacles/rinse buckets were not being cleaned and sanitized when visibly soiled.
- 11. Other [ ].

Furniture, materials and equipment must be maintained according to the cleaning and sanitizing schedule in Appendix A to this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Based on the information obtained during a thorough investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 02/05/2023

#### Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Outdoor Space Requirements

Code: The program is required to have an outdoor play space free from debris.

Allegation: Complainant alleged that the outdoor trash can did not have a lid which allowed the playground to be littered with debris.

**Determination**: Substantiated

Findings: During the inspection, it was determined that the trash can(s) on the outdoor play space did not meet the requirement(s) as noted in numbers 1 & 2 below:

- 1. The trash can was missing a lid.
- 2. The trash can was not emptied daily.
- 3. The trash can was overflowing with trash.
- 4. The trash can was infested with insects.
- 5. The trash can was visibly dirty.
- 6. Other

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Based on the information obtained during a thorough investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 02/05/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to notify parents of children exposed to a communicable disease by the end of the next day.



Allegation: Complainant alleged that parents were not notified when their children were exposed to a comunicable disease.

Determination: Substantiated

Findings: During the inspection, it was determined that parents were not informed by the end of the next day of program operation that their child had been exposed to a communicable disease, as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Based on the information obtained during a thorough investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 02/05/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Emergency Drills

Code: The program is required to complete fire drills, weather drills, and emergency/lockdown drills appropriately.

Allegation: Complainant alleged that the center did not conduct the required fire, tornado and disaster drills.

Determination: Substantiated

Findings: During the inspection, it was determined that the required drills were not completed for item numbers 1, 2 & 3 below:

- 1. Monthly fire drills.
- 2. Monthly weather emergency drills (March through September).
- 3. Emergency/lockdown drills in each quarter of the calendar year.

The written documentation regarding the drills was not accurate. Conduct at least one fire, tornado and lockdown drill. Submit the program's corrective action plan which includes a statement that all 3 drills were conducted and a statement assuring that all drills will continue to be conducted as required to the Department to verify compliance with the requirements of this rule. Based on the information obtained during a thorough investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 02/05/2023

### Domain:08 Staff Files

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements

Code: The program is required to provide parents with tax information.

Allegation: Complainant alleged that some parents have not received the parent handbook as required.

Determination: Substantiated

Findings: During the inspection, it was determined that the program had not provided all parents with the parent handbook/center policies Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule



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noncompliance. A written response for this rule noncompliance is required at this time. Based on the information obtained during a thorough investigation, the allegation is substantiated.		
Risk Level: Low		
Corrective Action Plan Due: 02/05/2023		
Summary of Additional Non-Compliances		
Serious Risk Non-Compliances		
No Additional Serious Risk Non-Compliances were observed during this inspection		
Moderate Risk Non-Compliances		
No Additional Moderate Risk Non-Compliances were observed during this inspection		
Low Risk Non-Compliances		
No Low Additional Risk Non-Compliances were observed during this inspection		



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