

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Heights- Room to Grow Preschool, LLC	Program Number 000000308163	Program Type Child Care Center
Address 3325 EUCLID HTS BLVD CLEVELAND HTS OH 44118		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) MATTHEW PIGNATO	Inspection Day 05/22/2025	Begin Time 10:15 AM	End Time 11:30 AM
Summary of Findings			
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Toddler	18 months to < 30 months	2 to 9	1st
Infant	0 to < 12 months	1 to 3	1st
Preschool	3 years to < 4 years	2 to 10	1st
Pre-K	3 years to < 4 years	2 to 10	1st

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements

Code: The program is required to have a designated child care staff member, who is at least 18 years of age, in charge if the administrator is absent.

Allegation: It is alleged the program does not have a designee in charge when the administrator is out of the building.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not meet the requirement for a designee during the administrator's absence as noted in number 1 below:

1. A child care staff member had not been designated as the person in charge.
2. The child care staff member designated as the person in charge was not at least 18 years of age.
3. The child care staff member designated as the person in charge was not on the premises during the administrator's absence.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/16/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances



No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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