

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
RAPHA ACADEMY FRESH START CHILDCARE	00000308240	Child Care Center				
Address		County				
700 Gulf Rd Elyria OH 44035	LORAIN					

Inspection Information									
Inspection Type			Inspection Scope		Inspection Notice				
Complaint			Partial		Unannounced				
Reviewer(s) LAKESHA ALLEN		Inspection Day		Begin Time		End Time			
02/03/2		02/03/20	25	12:00 PM		1:45 PM			
Summary of Findings									
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(No. Moderate Risk	No. Low Risk			
6	1		0		0	1			

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Heavenly Angels	0 to < 12 months	2 to 9	Programming			
Doves/ Lion's Den	18 months to < 30 months	2 to 11	Programming			
PS/PK Eagle's Nest/ Eaglets	3 years to < 4 years	2 to 12	Programming			



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code: The program is required to consult with the parent prior to implementing a specific behavior management plan.

Findings: During the inspection, it was determined the center did not follow the rule requirement when implementing a specific behavior plan as noted in number(s) 2 below:

1. The center did not communicate and consult with the parent prior to implementing the plan.

- 2. The center did not put the plan in writing and/or the plan was not signed by the parent.
- 3. The plan was not consistent with the requirements of this rule.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/14/2025