

## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools Solon	Program Number 000000308793	Program Type Child Care Center
Address 6010 KRUSE DR SOLON OH 44139		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Tamela Green	Inspection Day 02/13/2025	Begin Time 9:00 AM	End Time 11:00 AM
Summary of Findings			
No. Rules Verified 5	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1
No. Low Risk 1			

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
infants humming birds	0 to < 12 months	1 to 5	at arrival
toddlers ducklings A	18 months to < 30 months	1 to 6	at arrival
toddlers' duckling b	18 months to < 30 months	2 to 13	at arrival
infants humming birds b	0 to < 12 months	2 to 9	at arrival
carinal a older toddlers	30 months to < 36 months	1 to 7	at arrival
robin	4 years to < 5 years	1 to 10	at arrival
Penguin A	3 years to < 4 years	2 to 9	at arrival
Penguin B	3 years to < 4 years	1 to 12	at arrival

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:01 Ratio & Supervision**

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The classrooms are over ratio.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for all group during drop off times. All staff stated they are 1 child over until another person is sent to the room to assist.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/04/2025

### Summary of Additional Non-Compliances

**Serious Risk Non-Compliances**

**No Additional Serious Risk Non-Compliances were observed during this inspection**

**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**


### Low Risk Non-Compliances

**Domain:01 Ratio & Supervision**

Rule: 5180:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule. yelling at children.

Corrective Action Plan Due: 04/04/2025