



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name NATIONAL CHILDCARE CENTER LLC	Program Number 000000400061	Program Type Child Care Center
Address 4400 WESTERVILLE RD COLUMBUS OH 43231		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Rebecca Worrell	Inspection Day 06/11/2024	Begin Time 11:50 AM	End Time 3:00 PM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
School Age	School-Age to < 11 years	1 to 6	
Infant	0 to < 12 months	2 to 3	
Toddler	30 months to < 36 months	2 to 2	
Preschool	3 years to < 4 years	2 to 2	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Allegation: The program staff did not use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Determination: Substantiated

Findings: During the inspection, it was determined that an unknow Child Care Staff Member/administrator/owner had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The substantiated finding did not name an individual so no one will be released from employment.

Risk Level: Serious

Corrective Action Plan Due: 12/25/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Department of
Children & Youth

--

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

--

--