

## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name THE PREMIER SCHOOL	Program Number 000000400163	Program Type Child Care Center
Address 1221 HILL RD PICKERINGTON OH 43147		County FAIRFIELD

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Barbara Smith		Inspection Day 02/13/2025	Begin Time 12:05 PM	End Time 1:45 PM
Summary of Findings				
No. Rules Verified 6	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1	0 to < 12 months	2 to 7	Arrival
Infant 2	0 to < 12 months	1 to 3	Arrival
Toddler 1	18 months to < 30 months	3 to 14	Toddler 1 and Toddler 2 combined at arrival
Preschool	3 years to < 4 years	2 to 13	Arrival
PreK	4 years to < 5 years	2 to 17	PreK and School age combined at arrival

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision

Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

**Allegation:** The complainant alleged that child care staff members were not meeting the basic needs of a child.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in number 4 below:

1. Assisting children with toileting
2. Assisting children with handwashing
3. Assisting children with basic hygiene
4. Responding appropriately to a child in distress
5. Assisting a child wiping his/her nose
6. Washing a child's face
7. Assisting a child in tying his/her shoes
8. Assisting a child in changing his/her clothes when needed
9. A child's developmental needs were not met
10. A child's behavioral needs were not met
11. Parental preferences, that were not in conflict with a licensing rule, were not followed

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 03/26/2025

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

**Allegation:** The complainant alleged that a child care staff member used a discipline technique to guide or discipline children that was not developmentally appropriate.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number 14 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;

3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time. (Preschool children made to sit by themselves at the table, with no activities for up to an hour.)

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/26/2025

**Domain:01 Ratio & Supervision**

Rule: 5180:2-12-18 Ratio

Code: The program staff used in ratio are to refrain from other duties that would not allow them to provide appropriate care and supervision of the children in their group.

**Allegation:** The complainant alleged that child care staff members who were used in the staff/child ratios were engaged in other duties.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that Child Care Staff Members who were used in the staff/child ratio were engaged in other duties such as noted in number 6 below and, therefore, were unable to provide appropriate care and supervision to the children:

1. Cooking;
2. Cleaning that interferes with supervision;
3. Paperwork;
4. Talking on the phone for extended time;
5. Engaging in a conversation with a parent for an extended period of time;
6. Other: Using cell phone for extended time

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/26/2025

**Summary of Additional Non-Compliances****Serious Risk Non-Compliances**

**No Additional Serious Risk Non-Compliances were observed during this inspection**

**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

