

## **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
NOAH'S ARK EAST-LATCHKEY, LICKING	00000400981	Child Care Center				
VALLEY ELEMENTARY						
Address		County				
1510 LICKING VALLEY RD. NEWARK OH 43055		LICKING				

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint				Parti	al	Unannounced
Reviewer(s) ANNE BLANKESTYN Inspection		Inspection	n Day	Begin Time		End Time
09/17/202		24	8:00 AM		9:00 AM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-co	ompliances No. Serious Risl		(	No. Moderate Risk	No. Low Risk
2	1	0			0	1

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
School Age	School-Age to < 11 years	2 to 31	cafeteria		
School Age	School-Age to < 11 years	2 to 45	see inspection #277398 for noncompliance		



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

ited.
Domain:10 Written Policies & Procedures
Rule: 5101:2-12-07 Written Program Policies and Procedures
Code: The program administrator is required to maintain and implement the parent handbook.
Allegation: Program staff did not follow the procedures for child pick-up as outlined in the Parent Handbook.
<u>Determination</u> : Substantiated
Findings: During the inspection, it was determined the administrator did not implement the policies and procedures detailed in Appendix B of this rule, concerning child pick-up procedures. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.
Risk Level: Low
Corrective Action Plan Due: 10/17/2024
Summary of Additional Non-Compliances

**Serious Risk Non-Compliances** 

No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection
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