



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER	Program Number 000000405254	Program Type Child Care Center
Address 2274 STRINGTOWN ROAD GROVE CITY OH 43123		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BEVERLY JAMES	Inspection Day 08/11/2023	Begin Time 9:00 AM	End Time 12:00 PM

Summary of Findings				
No. Rules Verified 8	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
School Age	School-Age to < 11 years	1 to 9	
Infant	0 to < 12 months	2 to 7	
Toddler	18 months to < 30 months	1 to 7	
Preschool/PreK	3 years to < 4 years	2 to 18	



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code:

Allegation: The program does not maintain the appropriate staff to child ratio for each group served.

Determination: Substantiated

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to the lack of evidence found through interviews with childcare staff members and administrator and classroom observations.

Risk Level:

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program does not maintain the appropriate staff to child ratio for each group served.

Determination: Substantiated

Findings: During the investigation, program staff and administrator were interviewed. It was stated that the required staff/child ratios were not maintained when the situation in number(s) 6 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].



Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/13/2023

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-18 Group Size

Code: The program may combine all age groups when there are twelve or fewer children in the center.

Allegation: The program combined all age groups when there are twelve or fewer children in the center.

Determination: Substantiated

Findings: During the inspection, it was determined groups which included children less than two and one half years were combined with groups of children two and one half years and older and there were more than 12 children in the center. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. (School Age Child in Infant Room.)

Risk Level: Low

Corrective Action Plan Due: 09/13/2023

**Domain:05 Health & Safety**

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to isolate and/or discharge any child demonstrating symptoms listed in rule.

Allegation: The program does not isolate and/or discharge any child demonstrating symptoms listed in rule.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was not isolated or discharged for demonstrating symptom(s) listed on appendix B of this rule as noted in number(s) 1,2,7 below:

1. Temperature of at least one hundred and one degrees Fahrenheit (one hundred degrees Fahrenheit if taken axillary), when in combination with any other sign or symptom of illness
2. Diarrhea as described in rule
3. Severe coughing as described in rule
4. Difficult or rapid breathing
5. Yellowish skin or eyes
6. Redness of the eye or eyelid as described in rule
7. Untreated infected skin patches as described in rule
8. Unusually dark urine or stool as described in rule
9. Stiff neck with elevated temperature
10. Evidence of lice, etc. as described in rule
11. Sore throat or difficulty in swallowing
12. Vomiting as described in rule



Technical assistance was provided at the time of inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 09/13/2023

**Domain:08 Staff Files**

Rule: 5101:2-12-09 Background Check Requirements

Code: The program is required to have all staff request background checks as required and receive a JFS 01176 or preliminary approval from ODJFS prior to allowing an individual to engage in assigned duties or be near children.

Allegation: The program does not have all staff request background checks as required.

Determination: Substantiated

Findings: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart as noted in number(s) 1,2 below:

1. The request for a background check for child care was not submitted in the OPR.
2. The fingerprints were not submitted electronically according to the process established by BCI.
3. The individual(s) had engaged in assigned duties or were near children and preliminary approval from ODJFS was not on file.
4. Background checks were not updated every five years.

Submit the program's corrective action plan, which includes a copy of the JFS 01176, or a copy of the preliminary approval or a statement that the individual(s) are no longer engaged in assigned duties and are not near children until the preliminary approval has been received, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/13/2023

**Summary of Additional Non-Compliances**

**Serious Risk Non-Compliances**

**No Additional Serious Risk Non-Compliances were observed during this inspection**

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**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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