

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
CHILD'S PLAY LEARNING CENTER INC	00000406613	Child Care Center			
Address		County			
11795 PICKERINGTON ROAD PICKERINGTON OH 43147		FAIRFIELD			

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced	
Reviewer(s) AMY HILLARD		Inspection	n Day Begin Time		End Time	
	01/18/20		24	1:45 PM		2:15 PM
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		(	No. Moderate Risk	No. Low Risk
2	1		0		0	1

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Toddlers	18 months to < 30 months	1 to 8	Nap		
Preschool	3 years to < 4 years	2 to 10	Nap		



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### **Domain:10 Written Policies & Procedures**

Rule: 5101:2-12-07 Written Program Policies and Procedures

Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: The complainant alleged that the program did not follow the handbook policies and procedures for disenrolling a child

Determination: Substantiated

Findings: During the inspection, it was determined the administrator did not implement the policies and procedures detailed in Appendix B of this rule and did not follow the parent handbook policies and procedures for disenrolling a child. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit written response.

Risk Level: Low

Corrective Action Plan Due: 02/18/2024

## Summary of Additional Non-Compliances

**Serious Risk Non-Compliances** 

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances				
No Low Additional Risk Non-Compliances were observed during this inspection				