

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
The Nest Schools Dublin	00000409086	Child Care Center				
Address		County				
570 Metro Place North Dublin OH 43017		FRANKLIN				

Inspection Information							
Inspection Type			Inspection Scope		Inspection Notice		
Complaint			Partial		Unannounced		
Reviewer(s) Barbara Smith Inspection		n Day	Begin Time		End Time		
		02/16/2024		8:00 AM		10:00 AM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Ris		<	No. Moderate Risk	No. Low Risk	
3	2	425	2		0	0	

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Hummingbirds	0 to < 12 months	1 to 5	Arrival			
Ducklings	12 months to < 18 months	1 to 4	Arrival			
Robins B/Pelicans	4 years to < 5 years	1 to 6	Arrival			
Robins A	3 years to < 4 years	1 to 9	Robins A and Penguins Combined at arrival			
Cardinals A	18 months to < 30 months	2 to 9	Arrival			
Cardinals C	18 months to < 30 months	1 to 6	Arrival			



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#### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision				
Rule: 5101:2-12-19 Supervision				
Code: The program staff are not permitted to leave children unattended.				
Allegation: The complainant alleged a child was not supervised while outside the program when a child was left unattended in a vehicle.				
Determination: Substantiated				
Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number 5 below:				
1. Child(ren) left unattended outside the facility building.				
2. Child(ren) left unattended outside the facility building more than once.				
3. Child(ren) left unattended off the program's premises.				
4. Child(ren) left unattended during a swimming activity.				
5. Child(ren) left unattended in a vehicle.				
<ol> <li>6. Child(ren) left unattended inside the building and no adults were present in the building.</li> <li>7. Other [ ].</li> </ol>				
Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training.				
Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.				
Risk Level: Serious				
Corrective Action Plan Due: 03/18/2024				

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a child care staff member had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/18/2024



## Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection