Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name NO PLACE LIKE HOME OF COLUMBUS, LLC	Program Number 000000410505	Program Type Child Care Center
Address 5599 CHATTERTON RD COLUMBUS OH 43232		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date	Begin Time	End Time	Reviewer:

Summary of Findings			
No. Requirements Verified 7	No. Requirements with Non-compliances 6		No. Requirements Compliant
No. Serious Risk 0	No. Moderate Risk Findings 3	No. Other Non-compliance Findings 3	No. Technical Assistance Provided

Staff-Child Ratios at the Time of Inspection

Group	Age Group/Range	Ratio Observed	Compliance	Comment
PK	4 years to < 5 years	0 to 0		Day 2 8:30
PK	4 years to < 5 years	1 to 10		Day 1 11:30
Infant	0 to < 12 months	1 to 5		Day 1 11:30
Infant		1 to 4		Day 2 8:30

PT	18 months to < 30 months	1 to 3		Day 2 8:30
PT	18 months to < 30 months	1 to 7		Day 1 11:30
PS	3 years to < 4 years	1 to 11		Day 1 11:30
PS	3 years to < 4 years	0 to 0		Day 2 8:30
Older Infant	12 months to < 18 months	1 to 6		day 1 11:30
Older Infant	0 to < 12 months	1 to 4		Day 2 8:30 Infant and Older Infant Combined.
Toddler	18 months to < 30 months	1 to 6		Day 2 8:30 Toddler and PS combined
Toddler	30 months to < 36 months	1 to 8		Day 1 11:30
School Age	4 years to < 5 years	1 to 16		Day 2 8:30 PK and SA combined
School Age	School-Age to < 11 years	0 to 0		On Field Trip

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Allegations were substantiated during this inspection.

Ohio Department of Children & Youth

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision Code: The program staff is required to limit children's exposure to language, media, or behavior that is determined to be unsafe or inappropriate.

Allegation: The program staff does not limit children's exposure to language, media, or behavior that is determined to be unsafe or inappropriate.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not limit children's exposure to inappropriate language, media, or behavior.

Staff member was speeding in the program's bus during the transport of children on a fieldtrip. Administrator and staff member verified incident.

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program’s corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/13/2026

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Domain: 05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting Code: The program is required to complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Allegation: The program does not complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Determination: Substantiated

Findings: In review of the records, it was determined the program did not meet the requirements for completing a DCY 01299 “Incident/Injury Report”.

The following was observed: The DCY 01299 was not completed when a child became ill or received an injury requiring first aid treatment.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/13/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-18 Ratio

Requirement: The program is required to maintain the appropriate staff to child ratio for each group served.

Finding: During the inspection, a ratio of 1 child care staff member(s) for 16 children was determined to have occurred for the combined Preschool and School Age group.

The following was observed: A child care staff member had not arrived at work on time.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/13/2026

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision

Requirement: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Finding: During the inspection, it was determined that children were left unattended while inside the program.

The following was observed: Child(ren) left the group and were unattended. (Toddler was running through the program without a Staff member.)

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/13/2026

Domain: **07 Diapering & Infant Care**

Rule: 5180:2-12-20 Cribs

Requirement: The program is required to place infants in cribs while sleeping.

Finding: During the inspection, it was determined that the equipment had been used for sleeping infants and did not allow the infant to sleep on a firm mattress.

The following equipment was used: Infant Swing. (The Staff Member did not want to put sleeping infant in their crib as it was located in a space that was too far away from Older Infant classroom.)

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/13/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection