



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Enchanted Care Learning Center	Program Number 000000410557	Program Type Child Care Center
Address 4575 MORSE RD GAHANNA OH 43230		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) AMY HILLARD	Inspection Day 01/13/2026	Begin Time 12:15 PM	End Time 1:06 PM
Summary of Findings			
No. Rules Verified 16	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
			No. Low Risk 1

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Older Infants	12 months to < 18 months	1 to 5		
Toddler 2	30 months to < 36 months	1 to 5		
Infnats	0 to < 12 months	1 to 3		
Beginners	18 months to < 30 months	2 to 14		
intermediate	3 years to < 4 years	2 to 13		
PreK	4 years to < 5 years	2 to 20		



## Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

### Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Infant Bottle and Food Preparation

Code: The program staff is required to label bottles containing formula or breast milk.

Allegation: The complainant alleged that bottles are not being labeled as required

Determination: Substantiated

Findings: During the inspection, it was determined that bottles containing formula for a particular infant were not labeled with the child's name and date of preparation (missing date). Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit a written response.

Risk Level: Low

Corrective Action Plan Due: 02/12/2026

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection