



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|--------------------------------|-----------------------------------|
| Program Name CDC-Hilliard Head Start | Program Number 000000411045 | Program Type Child Care Center |
| Address 3830 TRUE MAN COURT HILLIARD OH 43026 | | County FRANKLIN |

| Inspection Information | | | |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) Colleen Adkinson | Inspection Day 05/04/2026 | Begin Time 12:00 PM | End Time 2:24 PM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 1 | No. Rules with Non-compliances 1 | No. Serious Risk 0 | No. Moderate Risk 0 | No. Low Risk 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|----------------------|----------------|----------|
| Group | Age Group/Range | Ratio Observed | Comment |
| Purple Room | 3 years to < 4 years | 2 to 16 | 12:00 pm |
| Red Room | 3 years to < 4 years | 3 to 16 | 12:00 PM |
| Green Room | 3 years to < 4 years | 2 to 13 | 12:00 PM |

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate or consistent.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 06/03/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



**Department of
Children & Youth**

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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