



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name AGORA'S LITTLE GEMS EARLY LEARNING & CHILDCARE	Program Number 000000411097	Program Type Child Care Center
Address 400 W. BROAD ST COLUMBUS OH 43215		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) AMY HILLARD	Inspection Day 05/20/2025	Begin Time 12:00 PM	End Time 1:08 PM
Summary of Findings			
No. Rules Verified 4	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0
		No. Low Risk 1	

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Preschool	3 years to < 4 years	3 to 9	
Infants	0 to < 12 months	2 to 7	
Toddlers	18 months to < 30 months	2 to 9	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements

Code: The program is required to have a designated child care staff member, who is at least 18 years of age, in charge if the administrator is absent.

Allegation: The complainant alleged that the program did not have a designee assigned in the absence of the administrator

Determination: Substantiated

Findings: During the inspection, it was determined the program did not meet the requirement for a designee during the administrator's absence as noted in number(s) 1 below:

1. A child care staff member had not been designated as the person in charge. (The person appointed as the designee did not know that she was to be the designee in the administrator's absence)
2. The child care staff member designated as the person in charge was not at least 18 years of age.
3. The child care staff member designated as the person in charge was not on the premises during the administrator's absence.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit written response.

Risk Level: Low

Corrective Action Plan Due: 06/19/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection