



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name AGORA'S LITTLE GEMS EARLY LEARNING & CHILDCARE	Program Number 000000411097	Program Type Child Care Center
Address 400 W. BROAD ST COLUMBUS OH 43215		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) AMY HILLARD	Inspection Day 05/26/2026	Begin Time 11:00 AM	End Time 12:00 PM
Reviewer(s) AMY HILLARD	Inspection Day 05/26/2026	Begin Time 1:00 PM	End Time 1:00 PM

Summary of Findings				
No. Rules Verified 5	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants Green	0 to < 12 months	1 to 3	11:00
Infants Blue	0 to < 12 months	2 to 5	11:00
PreK	4 years to < 5 years	2 to 5	11:00
Preschool	3 years to < 4 years	1 to 2	11:00
Schoolage	School-Age to < 11 years	1 to 3	11:00
Toddlers	18 months to < 30 months	2 to 5	11:00

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5180:2-12-09 Background Check Requirements
Code: The program is required to have all staff request background checks as required and receive a JFS 01176 or preliminary approval from ODJFS prior to allowing an individual to engage in assigned duties or be near children.

Allegation: The complainant alleged that background check requirements were not met for a staff member

Determination: Substantiated

Findings: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart as noted in number(s) 3 below:

1. The request for a background check for child care was not submitted in the OPR.
2. The fingerprints were not submitted electronically according to the process established by BCI.
3. The individual(s) had engaged in assigned duties or were near children and preliminary approval from ODJFS was not on file. (The staff member started before the 1176 was on file. Once the 1176 was received, and the program learned that she had a prohibited offence, the staff member was let go)
4. Background checks were not updated every five years.

Submit the program's corrective action plan, which includes a copy of the JFS 01176, or a copy of the preliminary approval or a statement that the individual(s) are no longer engaged in assigned duties and are not near children until the preliminary approval has been received, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/25/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Grayed-out rectangular box for reporting additional moderate risk non-compliances.

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

Grayed-out rectangular box for reporting additional low risk non-compliances.

Empty rectangular box for reporting additional low risk non-compliances.