

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name LEARNING CASTLE CHILD CARE CENTER- WEST	Program Number 000000500130	Program Type Child Care Center
Address 1251 NORTH COLE STREET LIMA OH 45801		County ALLEN

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Heather Sanchez		Inspection Day 12/05/2024	Begin Time 9:30 AM	End Time 10:30 AM
Reviewer(s) Heather Sanchez		Inspection Day 12/13/2024	Begin Time 2:44 PM	End Time 2:45 PM
Summary of Findings				
No. Rules Verified 10	No. Rules with Non-compliances 7	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 7

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant/Toddler mixed group		2 to 19	includes children ages 5 months to over 2 1/2
Infant/Toddler mixed group		1 to 19	children 5 months- over 2 1/2
Infant/Toddler mixed group		2 to 20	includes children ages 5 months to over 2 1/2
Infant/Toddler mixed group		2 to 13	includes children ages 5 months to over 2 1/2
Infant/Toddler mixed group		1 to 13	includes children ages 5 months to over 2 1/2
Toddler		1 to 7	
Preschool/Schoolage group		1 to 19	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the infant/toddler mixed group was 1 Child Care Staff Member(s) for 19 children; 2:19, 2:20; 1:13, 2:13. Additionally, a ratio of 1 Child Care Staff Member(s) for 19 children was determined for the preschool/school age mixed group.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/12/2025

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in numbers 4,5 9 below:

1. Assisting children with toileting
2. Assisting children with handwashing
3. Assisting children with basic hygiene
4. Responding appropriately to a child in distress- staff were not able to actively respond to children in distress.
5. Assisting a child wiping his/her nose- infant room and preschool room
6. Washing a child's face
7. Assisting a child in tying his/her shoes
8. Assisting a child in changing his/her clothes when needed
9. A child's developmental needs were not met- children in highchairs, bouncers, table with seat belted chairs were in the equipment for the entire hour that CCLS was at the center.
10. A child's behavioral needs were not met
11. Parental preferences, that were not in conflict with a licensing rule, were not followed

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 01/12/2025

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the group of infant/toddler mixed group (children ages 5 months-3) as it was determined there were 20 children grouped together. Group size limitations were not maintained for the group of the preschool/school age group as it was determined there were 19 children together. The

group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/12/2025

Domain:03 Postings & Equipment

Rule: 5101:2-12-17 Materials and Equipment

Code: The program is required to provide equipment appropriate for the children in the program in sufficient quantities that all children can be actively involved. Play materials must be accessible to the children and arranged in an orderly manner.

Findings: During the inspection, it was determined that equipment, materials and furnishings provided for indoor and outdoor play did not meet the requirement of the rule as noted in number 1, 2,3 below.

1. Equipment and materials were not varied and adequate to meet the developmental needs of the children- children ages 5 months to over 2 1/2 in room
2. Equipment and materials were not provided in a sufficient quantity that each child can be actively involved in an activity
3. Play materials were not readily accessible to the children in the infant classroom.
4. Play materials were not arranged in an orderly manner so that children have opportunities to select, remove and replace play materials with minimal assistance during the day in the [] classroom.
5. Durable, child-sized or safely adapted furniture was not provided for children in the [] classroom.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 01/12/2025

Domain:03 Postings & Equipment

Rule: 5101:2-12-17 Materials and Equipment

Code: The program is required to have quiet areas available.

Findings: During the inspection, it was determined that the program's environment did not provide for a quiet area in the infant classroom. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 01/12/2025

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Indoor Space Requirements

Code: The program is required to have only the number of children in attendance that is allowed by the indoor floor space.

Findings: During the inspection, it was determined that 20 children were in attendance at one time and the program's infant room usable floor space allowed for 17 children in this space. Technical assistance was provided at the time of the

inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 01/12/2025

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Separation of Children Under 2 1/2 Years

Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined a combined group of 20 children that included multiple children less than the age of two and one half years of age was not kept separate from the group of older children as noted in number 2 below:

- 1) The [] group, which included children less than two and one half years of age, were cared for in a space where a group of older children were receiving care.
- 2) A barrier was not used to separate the space being used by the group of children less than two and one half years of age from space being used for groups of children two and one half years and older.- The 20 children in the room contained children from both infant and toddler rooms. Children were ages 5 months to 3 years.
- 3) The barrier separating the groups was not at least 36 inches in height.
- 4) The barrier separating the groups was not continuous.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/12/2025

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to change wet or soiled diapers immediately.

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number 3 below:

1. Diapers were not checked and immediately changed when needed;
2. Diapers not checked regularly;
3. Diapers not changed when found to be wet or soiled;
4. Other [].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 01/12/2025

