



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|--------------------------------|-----------------------------------|
| Program Name EDUCARE ACADEMY IV CHILD DEVELOPMENT CENTER | Program Number 000000502752 | Program Type Child Care Center |
| Address 806 STARR AVENUE TOLEDO OH 43605 | County LUCAS | |

| Inspection Information | | | |
|-------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) KAROLINE OBERHAUS | Inspection Day 08/21/2023 | Begin Time 9:45 AM | End Time 10:30 AM |
| Summary of Findings | | | |
| No. Rules Verified 4 | No. Rules with Non-compliances 3 | No. Serious Risk 2 | No. Moderate Risk 0 |
| | | No. Low Risk 1 | |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|---------|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant | 0 to < 12 months | 3 to 6 | |
| EHS | 0 to < 12 months | 2 to 5 | |
| Toddler | 18 months to < 30 months | 1 to 4 | |
| Preschool | 3 years to < 4 years | 1 to 9 | |



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-13-19 Supervision

Code: The program staff is required to actively supervise children and maintain staff to child ratios at all times.

Allegation: The complainant alleges that a child was left alone on the playground for over 30 minutes.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised, as noted in number 3 below:

1. Child(ren) were left unattended offsite.
2. Child(ren) were left completely left alone in home (no adults).
3. Child(ren) were left unattended outside.
4. Child(ren) were left unattended during a swimming activity.
5. Child(ren) were left unattended in a vehicle.
6. Other [].

Submit the program's corrective action plan to verify compliance with the requirements of this rule. Pursuant to section 5104.043 of the Revised Code, you are required to provide a written or electronic notice of the serious risk non-compliance (SRNC) to all parents of enrolled children within fifteen business days of receipt of the non-compliance. The notice is to include a statement informing each parent of the web site maintained by ODJFS and the location of further information regarding the determination. A copy must be provided to ODJFS.

Risk Level: Serious

Corrective Action Plan Due: 10/03/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a Child Care Staff Member had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule. Pursuant to section 5104.043 of the Revised Code, you are required to provide a written or electronic notice of the serious risk non-compliance (SRNC) to all parents of enrolled children within fifteen business days of receipt of the non-compliance. The notice is to include a



statement informing each parent of the web site maintained by ODJFS and the location of further information regarding the determination. A copy must be provided to ODJFS.

Corrective Action Plan Due: 10/03/2023

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number 5 below:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not maintained accurately as children entered or left the group as a child who was still at the program had been signed out for the day..

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/28/2023



Department of Education
Department of Job and Family Services