



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Victorum Learning Center	Program Number 000000503877	Program Type Child Care Center
Address 6783 STAEGER RD CELINA OH 45822		County MERCER

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Heather Sanchez	Inspection Day 07/13/2023	Begin Time 7:15 AM	End Time 8:15 AM
Reviewer(s) Heather Sanchez	Inspection Day 07/13/2023	Begin Time 2:20 PM	End Time 2:21 PM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Chipmunks		1 to 7	combined with rabbits
Chipmunks		1 to 8	combined with rabbits
Chipmunks		2 to 8	
Bees		1 to 6	
Bees		1 to 12	
Lightning Bugs		1 to 9	
Lightning Bugs		1 to 6	
School Age		2 to 24	
School Age		1 to 22	
School Age		0 to 17	
School Age		0 to 19	
Rabbits		1 to 5	
Caterpillars		1 to 2	
Caterpillars		1 to 3	
Beetle Bugs		2 to 9	
Beetle Bugs		2 to 9	combined with squirrels



Beetle Bugs		2 to 11	combined with squirrels
Squeaky Squirrels		1 to 6	



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: The complainant alleges that children were left in their room by themselves

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in numbers 2 below:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once- One teacher was supervising 2 different classrooms, consistently leaving one classroom to supervise the other. A teacher for the second classroom had not yet arrived for the day.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 08/12/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



**Moderate Risk Non-Compliances**

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the school age group was 1 Child Care Staff Member for 22 children. Additionally, a ratio of 1 Child Care Staff Member for 8 children was determined for the Chipmunk/Rabbit group (children under 2 1/2)

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/12/2023

**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**